



# **DEF Software Ltd**

## **G-CLOUD 14 PRICING DOCUMENT FOR MASTERGOV**

DEF SaaS: Listed Building Register

## Executive Summary

DEF Software Limited offer a full end-to-end digital solution for all the business areas listed in the table below.

DEF's MasterGov suite a suitable for any device with an HTML5 complaint browser.

The model for the solution involves acquiring the base environment and adding any of the modules from the list below. Customers can add additional user licenses for MasterGov, Plan Viewer and Jotter.

DEF MasterGov is a subscription-based service which is priced as follows:

- The system operates a simple concurrent user license model for main system access where a standard license can cover administration (subject to permissions). External consultee or community access to the public facing provision does not require a license.
- PDF Viewer licenses are per named user. This covers the cost of the PDF Tron licenses.
- Jotter Mobile working licenses are per device.
- The minimum contract term is 24 months.
- User license numbers can be increased at any time during the term of the agreement.
- Additional user fees will be invoiced in advance.
- Fees are invoiced annually in advance.
- The pricing model is split between new customers and existing customers renewing the service.

All prices quoted in this document are exclusive of VAT.

## New Customer Solution Pricing

License Type	Description	Unit Price Per Month	Unit Price Per Annum
Base Environment	Base line MasterGov solution with: - <ul style="list-style-type: none"> <li>10 x concurrent users</li> <li>10 Plan Viewer (PDF Tron)</li> <li>GIS integration</li> <li>GMS integration with corporate cloud hosted</li> <li>10 x Jotter (Mobile Working)</li> <li>A/R Agent, Workflow and Reporting</li> <li>500GB of HDD storage</li> </ul>	£ 1,575.00	£ 18,900.00
Additional MasterGov Licenses (Concurrent users based on per user per month cost)			
Standard system license which covers administration	1 – 20 additional users	£ 40.00	£ 480.00
	21 – 40 additional users	£ 38.75	£ 465.00
	41 – 60 additional users	£ 37.50	£ 450.00
	61+ additional users	£ 35.83	£ 430.00
Additional Plan Viewer (PDF Tron) Licenses (Name users based on per user per month cost)			
Plan Viewer license	No volume discount available	£ 10.00	£ 120.00
Additional Jotter Mobile Working Licenses (Per device per month)			
Jotter device license	1 – 10 additional devices	£ 17.50	£ 210.00
	11 – 20 additional devices	£ 16.67	£ 200.00
	21 – 30 additional devices	£ 15.83	£ 190.00
	31+ additional devices	£ 15.00	£ 180.00
MasterGov Module Costs			
	Appeals	£ 57.92	£ 695.00
	Application Response	£ 505.42	£ 6,065.00
	Building Control	£ 531.25	£ 6,375.00
	County Planning (includes 1APP connector)	£ 558.75	£ 6,705.00
	District / Unitary Planning (includes 1APP connector)	£ 558.75	£ 6,705.00
	Enforcement	£ 218.75	£ 2,625.00
	Housing (Private Sector)	£ 300.00	£ 3,600.00
	Local Land Charges (includes NLIS connector)	£ 835.83	£ 10,030.00
	Land Charges Register	£ 78.33	£ 940.00
	Land Drainage	£ 351.67	£ 4,220.00
	Legal Agreements	£ 283.33	£ 3,400.00
	Listed Building Register	£ 78.33	£ 940.00

MasterGov Module Costs Continued			
	NSIP	£ 254.58	£ 3,055.00
	Policy Monitoring	£ 220.42	£ 2,645.00
	Project Monitoring	£ 192.50	£ 2,310.00
	Road Adoption	£ 288.75	£ 3,465.00
	Site Monitoring	£ 144.17	£ 1,730.00
	Strategic Consultation	£ 285.42	£ 3,425.00
	Street Naming & Numbering	£ 125.42	£ 1,505.00
	Travel Plans	£ 236.67	£ 2,840.00
	Tree Preservation Orders	£ 137.50	£ 1,650.00
Public Facing Interfaces			
	Online register for Development Control	£ 321.67	£ 3,860.00
	Online Register for Building Control	£ 207.92	£ 2,495.00
	Land Charges Portal	£ 146.67	£ 1,760.00
	Developer Portal	£ 225.42	£ 2,705.00
Total Base Platform Storage Space (GB)			
	1024 HDD total storage	£ 26.25	£ 315.00
	2048 HDD total storage	£ 78.75	£ 945.00
	4096 HDD total storage	£ 148.75	£ 1,785.00
	8192 HDD total storage	£ 280.42	£ 3,365.00

## Existing Customer Renewal of Solution Pricing

License Type	Description	Unit Price Per Month	Unit Price Per Annum
Base Environment	Base line MasterGov solution with: - <ul style="list-style-type: none"> <li>10 x concurrent users</li> <li>10 Plan Viewer (PDF Tron)</li> <li>GIS integration</li> <li>GMS integration with corporate cloud hosted</li> <li>10 x Jotter (Mobile Working)</li> <li>A/R Agent, Workflow and Reporting</li> <li>500GB of HDD storage</li> </ul>	£ 1,169.98	£ 14,040.00
Additional MasterGov Licenses (Concurrent users based on per user per month cost)			
Standard system license which covers administration	1 – 20 additional users	£ 27.50	£ 330.00
	21 – 40 additional users	£ 27.50	£ 330.00
	41 – 60 additional users	£ 27.50	£ 330.00
	61+ additional users	£ 27.50	£ 330.00
Additional Plan Viewer (PDF Tron) Licenses (Name users based on per user per month cost)			
Plan Viewer license	No volume discount available	£ 10.00	£ 120.00
Additional Jotter Mobile Working Licenses (Per device per month)			
Jotter device license	1 – 10 additional devices	£ 17.50	£ 210.00
	11 – 20 additional devices	£ 16.67	£ 200.00
	21 – 30 additional devices	£ 15.83	£ 190.00
	31+ additional devices	£ 15.00	£ 180.00
MasterGov Module Costs			
	Appeals	£ 45.83	£ 550.00
	Application Response	£ 399.17	£ 4,790.00
	Building Control	£ 276.67	£ 3,320.00
	County Planning (includes 1APP connector)	£ 292.08	£ 3,505.00
	District / Unitary Planning (includes 1APP connector)	£ 292.08	£ 3,505.00
	Enforcement	£ 122.92	£ 1,475.00
	Housing (Private Sector)	£ 153.75	£ 1,845.00
	Local Land Charges (includes NLIS connector)	£ 630.00	£ 7,560.00
	Land Charges Register	£ 45.83	£ 550.00
	Land Drainage	£ 255.42	£ 3,065.00
	Legal Agreements	£ 220.42	£ 2,645.00
	Listed Building Register	£ 45.83	£ 550.00

MasterGov Module Costs Continued			
	NSIP	£ 182.92	£ 2,195.00
	Policy Monitoring	£ 123.33	£ 1,480.00
	Project Monitoring	£ 148.33	£ 1,780.00
	Road Adoption	£ 225.42	£ 2,705.00
	Site Monitoring	£ 87.50	£ 1,050.00
	Strategic Consultation	£ 189.58	£ 2,275.00
	Street Naming & Numbering	£ 71.67	£ 860.00
	Travel Plans	£ 182.92	£ 2,195.00
	Tree Preservation Orders	£ 65.83	£ 790.00
Public Facing Interfaces			
	Online register for Development Control	£ 306.67	£ 3,680.00
	Online Register for Building Control	£ 192.50	£ 2,310.00
	Land Charges Portal	£ 131.25	£ 1,575.00
	Developer Portal	£ 210.00	£ 2,520.00
Total Base Platform Storage Space (GB)			
	1024 HDD total storage	£ 26.25	£ 315.00
	2048 HDD total storage	£ 78.75	£ 945.00
	4096 HDD total storage	£ 148.75	£ 1,785.00
	8192 HDD total storage	£ 280.42	£ 3,365.00

## Available Discounts

Discounts available when multiple modules are added at the same time.

- 2 modules - 5% discount on all purchased modules
- 3 modules - 10% discount on all purchased modules
- 4 modules - 12.5% discount on all purchased modules
- 5 modules - 15% discount on all purchased modules
- 6+ modules – 20% discount on all purchased modules

Please note that the discounts cannot be applied to the base environment.

## What's not included?

### On-boarding

There are additional charges for delivery and onboarding. Services are charged as consumed and are defined by the scope of the project. Charges for our services are detailed in our Skills for the Information Age (SFIA) rate card.

Delivery and onboarding services required include:

- Project management
- Data migration
- Consultancy
- Configuration consultancy and set up
- Report writing
- End user training

### Off-boarding

If you choose to leave the DEF MasterGov service, you need to advise us in writing with 90 days' notice.

We will provide you with an export of your data in SQL Server BAK file as standard. Documents will be provided in a folder structure which matched the service DMS.

Other formats can be provided and will be priced based on the SFIA rate card as will any additional project management services required to support off-boarding.