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MRI Software

G-Cloud 14 Pricing

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repairs

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Pricing

Repairs and maintenance work made easy.

MRI Repairs is designed for the repairs and maintenance of properties and assets in the social housing sector. Features include mobile apps, scheduling, stock control, van stock, job costing and dashboard reporting. Is integrated with housing management solutions, finance and merchants systems. Handles all responsive repairs and all complex jobs (e.g. voids, planned, cyclical).

Our solutions include:
- Unrestricted access to support for trained users within support hours for the duration of the contract.
- Regular software updates for the duration of the contract.
- Unlimited access to client support portal.
- MRI Cloud standard hosting service.

Cloud Pricing

Solutions	Notes	Annual Pricing
MRI Repairs	Includes: • MRI Repairs ~ Job Manager Core / Office • Responsive Repairs • Voids, Planned, Complex Jobs ~ Event & SOR Management • Compliance including Gas Servicing • Stores Stock • Van Stock • Sub-Contractor Portal • Client Portal • MRI Repairs Mobile • MRI Repairs – Core Tile Reporting & Core Dashboard Reporting • AccuLoader Data Integration Services • Native MRI housing management systems integration Users: • 5 MRI Repairs Admin Users • 25 MRI Repairs Users Data: 1TB of storage capacity	£74,690
Additional Storage	Per additional 1TB storage	£1,320

External Integration	• Non-native MRI Housing Management Systems Integration: Supported Supplier / Solutions Only (Per Supplier Integration) – £13,400 • Standard Finance Integration: Supported Supplier / Solutions Only (Per Supplier Integration) – £13,400 • Supplier BASDA/API Integration: Supported Supplier / Solutions Only (Per Supplier Integration) – £8,040 • Outgoing Text Message Integration Standard ~ Excludes Text Message Bundles: Supported Supplier / Solutions Only (Per Supplier Integration) – £1,340 • Document Emailer ~ Purchase Orders, LGSR: Supported supplier / solutions only (Per Integration Point Configured) – £1,340 • RESTFUL API Web Service (Job Management) – £10,560	From £1,340

MRI Repairs – User Banded Pricing Model

MRI Repairs user licensing is based on a compound-banded pricing model, where the unit price decreases as the volume of usage or purchases increases. Note that:

- Volume thresholds ("bands") are defined as per follows: 1-25 users, 26-50 users, 51-100 users, 101-200 users, 201-500 users, 500+ users
- Each band has a specific price per user that applies only to the user within that band.
- As usage increases, customers automatically move into the next lower-price band(s) for additional users.
- Users include MRI Repairs core, mobile, subcontractor and client licensing.

Band	# Users band	User Range	Price Per User within band (£)
Band 1	*1-25*	*First 1-25*	*Incl.*
Band 2	26-50	Next 25	£280
Band 3	51-100	Next 50 users	£230
Band 4	101-200	Next 100 users	£175
Band 5	201-500	Next 300 users	£125
Band 6	501+	All Further Users above 501	£100

For clarity and the avoidance of doubt, excluded within this Cloud service offering is:

- **Implementation and configuration (this effort will be scoped dependent on size and requirements of the organisation).**
- **training**
- **onboarding data migration but this can be purchased additionally (see SFIA rate card)**

Customer Loyalty Discount – MRI Repairs

We value your partnership – and we believe loyalty should be rewarded.

We're pleased to offer a loyalty-based discount on MRI Repairs for customers who are already using the MRI broader solution ecosystem.

- Enjoy a 10% discount on MRI Repairs if you're already using *either* MRI Housing Enterprise *or* MRI Asset Management.
- Enjoy a 15% discount on MRI Repairs if you're already using MRI Housing Enterprise or/andMRI Asset Management and another key MRI solution (up to 2 solutions in total).
- Enjoy a 17.5% discount on MRI Repairs if you're already using MRI Housing Enterprise or/and MRI Asset Management and two other key MRI solutions (up to 3 solutions in total).
- Enjoy a 20% discount on MRI Repairs if you're already using MRI Housing Enterprise or/and MRI Asset Management and three other key MRI solutions (up to 4 in total).20

Eligibility is subject to verification of active subscriptions at the time of purchase. Discounts apply to subscription licenses only and do not apply to Professional Services fees.

Optional Additional Modules

	Notes	Annual Pricing
MRI Agora Insights is a cloud-hosted data platform and business intelligence suite with the ability to combine data from multiple sources and present that data through a common data model and set of Power BI dashboards. This solution features MRI's "Ask Agora" – your smart Q&A engine. Ask Agora uses natural language to ask questions and get answers, so you can understand your data and put it to work. Furthermore, MRI Agora Insights allows you to spot trends and anomalies with ease. Take the guesswork out of planning with all the information you need at your fingertips, so you can act quickly and prioritise the work that gives you the biggest impact. MRI Agora Insights empowers users to make better decisions with fewer clicks, allowing	Per contract	+15% of the contractual annual recurring fee, with a minimum fee of £12,000

your teams to spend less time looking for your data and more time actioning it.		
MRI's **Tenant Satisfaction Measures** (TSMs) dashboard, driven by the MRI Agora Insights BI Solution, is a single dashboard which presents core data measurements as set out by the Regulator of Social Housing. You can view, interrogate, understand and deep dive the figures presented in different ways - right down to the record level. This includes deep linking directly through to the record in the related core solution.	£12,000 base fee for 12,000 properties and then £2,000 per 6,000 properties thereafter	From £12,000
MRI Secure Sign Manage all your lease agreements, contracts, and other documents through one, easy-to-use solution.	£1000 base fee for 400 packets and then £2 per packet thereafter.	From £1,000
MRI Messaging Achieve cost efficiency by utilising **MRI Messaging** for all your SMS messaging requirements.	Outgoing SMS Messages 10,000 - £1,435 25,000 - £2,965 50,000 - £4,940 100,000 - £8,325 150,000 - £12,280 250,000 - £17,325 500,000 - £28,505 - and then per additional 250,000 messages, above 500,000 messages, £14,000	From £1,435

Complementary MRI Solutions also available

The following complementary solutions are available for purchase also via GCloud and allow a housing organisation to deliver housing management, housing options and repair services for their housing organisation. Please see the service definition document for more detail of the following complementary solutions that closely align with MRI Repairs.

MRI Housing Enterprise

MRI Asset Management

MRI Find My Engineer

MRI Customer Portal (Resident or Tenant)

MRI Customer Central

Assumptions

- All prices do not include tax
- The annual pricing is invoiced annually in advance and will be due from contract signature
- Standard implementation services to onboard and configure the solution to provide standard functionality will be included in the annual fee. Subsequent services, or services in addition to those delivered as standard, may be subject to further scoping and cost in line with the published SFIA. Services for implementation are assumed to be delivered remotely, and if a client requests consultancy to be delivered on site then they are subject to travel and accommodation expenses
- Pricing information contained herein is indicative.
- Invoices may be billed from the following MRI Software companies:

MRI Software Limited	Housing Partners Limited
MRI Software EMEA Limited	Castleton Technologies Limited
MacMunnis Limited	Castleton Limited
Orchard Information Systems Limited	FSI (FM Solutions) Limited
	MRI Community Software Limited