NOC365
G-CLOUD 14

MANAGED SERVICES PRICING DOCUMENT 2024

CLOUD SUPPORT AND MANAGED SERVICES - PRICING DOCUMENT

Our Managed Service and support is priced based on the infrastructure to be supported using the following metrics:

OS MANAGED

COMPONENT	BUSINESS HOURS	EXTENDED HOURS	24X7
Microsoft Server	£80.00	£100.00	£120.00
Storage (SAN/NAS)	£80.00	£100.00	£120.00
Workstation	£12.50	£15.00	£25.00

FULLY MANAGED

COMPONENT	BUSINESS HOURS	EXTENDED HOURS	24X7
Microsoft Server	£140.00	£160.00	£180.00
Storage (SAN/NAS)	£140.00	£160.00	£180.00
User	£10.00	£12.50	£20.00
Workstation	£25.00	£30.00	£50.00
Thin Client	£7.50	£10.00	£15.00
Switch/Router/Access Point	£30.00	£40.00	£50.00

ADDITIONAL SUPPORT / PROFFESSIONAL SERVICES

Where extra assistance is required that is not covered by the standard service, customers may purchase this at the rates shown in the SFIA rate card.

ABOUT NOC365

NOC365 was formed by a group of senior engineers and consultants with the belief that a small technology-focused business could succeed by truly engaging with customers, delivering business aligned solutions and building a business that would draw some of the best technical capability in the country without the constraints of a traditional sales led organisation.

At NOC365, we have a great team of people working at our office based in Blackburn. Everyone at NOC365 is committed to delivering you excellent customer service, and we think of ourselves as a seamless extension to your team. Choosing to work with NOC365, is choosing to work with a team of professionals who are experts in their field and will deliver solutions that meet your business requirements.

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