G-Cloud 14: Service Definition

Information Governance Compliance Service

May 2024

About Pixel Group

Pixel Group is a specialist in providing Cloud programme support throughout all sectors of industry, but with special expertise within the Government.

We provide experienced, capable practitioners to lead Cloud commercial planning, business analysis, programme management, change management, tender planning and execution, supplier negotiation and selection, supplier relationship management structuring and delivery.

Our team has a proven track record of operating inclusively as part of a multi-disciplinary team to support complex Cloud transactions, balancing commercial and risk objectives in order to ensure the solution implemented is enduring and value adding throughout the solution lifecycle.

We are passionate about developing the commercial capability of the teams we support through knowledge transfer and coaching and believe this is key to ensuring enduring, constructive and continuously improving supplier relationships.

Pixel Group has three areas of focus:

01. MISSION CRITICAL PLATFORM REPLACEMENT

We work alongside legacy platform replacement Programme teams to ensure supply chain and procurement complexities and managed efficiently and effectively

02. EXECUTION OF KEY SOURCING PROJECTS AND PROGRAMMES

We lead complex sourcing and procurement initiatives for you, working with your key stakeholders and suppliers to achieve the outcome you need, in the timescales you've committed

03. SOURCING AND PROCUREMENT TEAM CAPABILITY ENABLEMENT

We provide on-demand change, programme and procurement professionals to fill interim gaps in your team, build your capability or support you when you need more expert hands on deck for a key initiative or strategic priority

Our Services

Pixel Group can support your organisation with the following Cloud Support services:
- Cloud Procurement and Commercial Service
- Cloud Project, Programme and Portfolio Management Service
- Cloud Change Management Service
- Cloud Business Analysis Service
- Cloud Commercial and Contract Management Service
- Cloud Information Governance Compliance Service
- Cloud Service Integration and Management (SIAM) Service

Cloud Information Governance Compliance Service

INTRODUCTION

Pixel provides services for legacy application automation migration to cloud (with x86 architecture), leveraging products for technology lifecycle-management and data-driven decision-making. We help organisations manage technical risk, optimise system remediation, enhance the technology landscape while ensuring compliance. We support seamless cloud adoption, with cloud backup services and effective digital transformation.

FEATURES

- Coordination between Legal, Compliance and IT to define Information requirements
- Assessment of heritage on-premise-hosting and cloud platforms information compliance risks
- DevOps Research and Assessment-DORA metric benchmarking, Capability Maturity Frameworks
- On-premise-hosting (OPH) to cloud migration including operating-system Linux migrations
- Information quality and assurance impact assessment for cloud disaggregation initiatives
- Development of information specifications and requirements to support Cloud procurement
- Data import-configuration, reporting for decision-making in legacy migration to cloud
- Perform risk assessment, optimised system-remediation, for integration with architectural frameworks
- Mapping IT-components, assessing business alignment, and understanding critical risk factors
- Utilise products like LeanIX in application lifecycle and risk management

BENEFITS

- On-demand Information Compliance professionals to align supply chain to policy
- In-depth cloud knowhow and specialist supply chain expertise
- Alignment of digital and commercial strategies for Information governance
- Development of compliant and risk protected cloud contracts and services

- Strong leadership and direction for sourcing linked Information risks
- Ensures cloud supply chain and procurement complexities are managed
- Manages technical risk assessment, technical debt, and optimised system remediation
- Enable organisations to-effectively manage Technology landscapes and drive strategic transformation.
- Enhances risk visibility by mapping IT components and lifecycle data
- Optimises cloud adoption by identifying and addressing technical debt.

PLANNING

Pixel works alongside programme teams to ensure cloud commercial and procurement initiatives are fully compliant to the Information Management strategy and policies in situ. We ensure supply chain and procurement Information compliance complexities are managed efficiently and effectively.

We lead complex supply chain engagement on your behalf to drive Information Management alignment; working with your key stakeholders and suppliers to achieve the outcome you need, in the timescales you've committed.

We provide on-demand professionals to fill interim gaps in your team, build your capability or support you when you need more expert hands on deck for a particular programme. We support buyers to understand information compliance gaps and issues in existing contracts, structure flexible and adaptable terms that are policy aligned, and establish simplified operating models, ensure information risk is effectively managed and future proofed.

SETUP AND MIGRATION

Pixel's Cloud Transformation and Engineering Optimisation core services are as below:

Application Portfolio Management & Enterprise Architecture: As organisations migrate from on premise hosting (OPH) to cloud solutions, many struggle with visibility into the risks associated with legacy systems. Despite their reliability, a lack of automated insights into these systems' components creates uncertainty. Pixel helps mitigate these risks by working closely with client Enterprise Architecture and Digital teams to map and model application landscapes. Leveraging Enterprise Architecture tools like SAP LeanIX, we provide structured insights into business alignment, technical dependencies, lifecycle status, and cloud readiness. This enables data-driven decision-making, proactive risk management, and seamless digital transformation by providing the Service below:
- Application Portfolio Management & Lifecycle Modelling
  - o Holistic Application Mapping – Comprehensive documentation of applications, including business alignment, technical dependencies, and criticality.
  - o Technology Lifecycle Assessment – Identifying support status, end-of-life risks, and compliance requirements.
  - o Strategic System Classification – Evaluating applications based on business impact, user base, and data classification, aligned to Global Security Classification (GSC) framework.
  - o Technical Debt Remediation – Addressing outdated technology stacks to ensure cloud readiness and optimised performance.
- Risk Mitigation & Cloud Migration Enablement
  - o Cloud Readiness Assessment – Evaluating legacy applications for cloud suitability and identifying required remediation.

- - Technical Complexity Analysis – Uncovering hidden dependencies to prevent migration failures.
  - Risk-Based Prioritisation – Determining which applications require immediate attention and which can be phased out or modernised.
- Enterprise Architecture Tooling & Data-Driven Decision Making
  - Utilising SAP LeanIX & Other Tools – Capturing and structuring application data in an enterprise-wide repository.
  - Advanced Reporting & Insights – Automated dashboards and management reports for better visibility into technology risks and transformation roadmaps.
  - Strategic Portfolio Optimisation – Aligning application investments with business objectives and transformation goals.
- Key Outcome of our Application Portfolio Management & Enterprise Architecture service offering are:
  - Reduced Migration Risk – Early identification of technical complexities prevents unforeseen migration challenges.
  - Improved Application Governance – Structured insights ensure better compliance and lifecycle management.
  - Optimised Cloud Adoption Strategy – Understanding technical debt and dependencies enables smarter migration decisions.
  - Enhanced Decision-Making – Data-driven reporting supports informed technology investments.
- Technology Lifecycle and Operational Maturity Development
  - Structured Estate Insight: Pixel's lifecycle modelling and application landscape analysis services help organisations develop a clear, structured understanding of their technology estate while progressing capability maturity. The service aligns with recognised enterprise architecture, application portfolio, and operational maturity frameworks, including Enterprise Architecture Maturity Models (EAMM), Application Portfolio Management (APM) frameworks, and industry operational maturity models (e.g. ITIL or Infrastructure and Operations maturity models), which typically define progression across five maturity levels.
  - Maturity Progression: By establishing a structured application portfolio view, lifecycle modelling, and technology risk analysis, Pixel enables organisations to move from fragmented estate visibility (Level 1) towards optimised, data-driven portfolio management and lifecycle governance (Level 5). This is supported through architecture repositories, portfolio analytics, and lifecycle intelligence that provide a reliable source of decision-making insight.
  - Portfolio Optimisation: As maturity increases, organisations transition from reactive management of technical debt and infrastructure risk to proactive optimisation of the application portfolio, supporting better cloud transformation planning, stronger investment prioritisation, and improved alignment between technology strategy and business outcomes.

Commercial & Information Management Strategy: Our Commercial leads bring deep industry and technology experience across all disciplines (including private and hyperscale cloud, application services, on-premise hosting, desktop, software, network, telephony, and security) to ensure a robust information management approach to maintenance or migration. Our approach is inclusive of all key stakeholders and plainly communicated across Human Resources, Technology/Digital, Commercial, Finance, and Legal teams. We work with customers to construct a comprehensive delivery path to drive alignment to information management policies through the supply chain, leveraging our end-to-end procurement

expertise. This covers everything from legacy contracts, financial & legal implications, supply base navigation, and exit arrangements.

Cloud Migration & Third-Party Risk Management: Pixel structures arrangements with third parties to ensure information risks and opportunities associated with cloud migration are understood and managed within time and cost commitments. This includes ensuring GDPR implications are understood and protected in cloud contracting arrangements.

Digital Enablement & Engineering Optimisation: We provide DevOps Digital Enablement & Engineering Optimisation transformation services to help organisations enhance software delivery performance and operational efficiency. By implementing the Digital Enablement and Engineering Programmes, we standardise processes, reduce duplication, and optimise technology adoption. Our services include DevOps Research and Assessment-DORA metric benchmarking, capability maturity assessments, and scalable engineering improvements to drive faster deployments, lower failure rates, and reduced recovery times. We establish a structured Engineering Capability Maturity Framework, ensuring continuous improvement through data-driven insights and cross-organisational governance. Our approach accelerates legacy-to-cloud migration, DevOps maturity, and digital transformation, embedding an efficient, high-performing engineering culture into organisations.

TRAINING

We offer comprehensive training covering all aspects of private and hyperscale cloud-based information governance compliance.

We provide industry practitioners with key commercial, sourcing, technology/ digital experience to support information governance compliance in major private and hyperscale cloud transformations, covering the following:
o   Platform as a Service (PaaS)
o   Infrastructure as a Service (IaaS)
o   Software as a Service (SaaS)
o   Function as a Service (FaaS), newly emerging

We create short term capacity capability during demand peaks in programme activity, where our skilled practitioners, with the relevant training experience, fill in resource gaps.

Our training also enables a smooth transition into Business and Usual (BAU) where we develop structured training materials and a supporting knowledge transfer to enable client teams to effectively adopt and sustain an enduring service. This includes role-based learning sessions, practical walkthroughs of tools, processes, and outputs, together with clear guidance documentation covering operational procedures and governance. As part of the transition to BAU Pixel will deliver structured knowledge transfer activities to ensure internal teams have the capability and confidence to independently operate, maintain, and continuously improve the services established through the engagement.

SOCIAL VALUE

Our Social Value commitments, as detailed within the G-Cloud Portal, align with the UK Government Social Value Model and address the following themes. As part of our delivery approach, we work with clients for each call-off under this framework to agree the specific Social Value priorities most relevant to the engagement.

For each agreed theme, we define measurable Key Performance Indicators (KPIs) which are monitored and reported through our ongoing service delivery governance processes.

The Social Value themes supported include:
1. Fighting climate change
2. Covid-19 recovery
3. Tackling economic inequality
4. Equal opportunity
5. Wellbeing

Delivering the Service

Our service delivery can be based flexibly based on the individual client requirements including:
- Time and Material – Day Rate per resource against the SFIA matrix
- Fixed Price Work Package – based on outcome based deliverables
- Hybrid approach based on individual requirements

The day rates for our services are based upon the SFIA framework and can be found in Pixel Group's G-cloud 14 Pricing Document.

Standards for Consultancy Day Rate cards

Consultant's Working Day	8 hours exclusive of travel and lunch.
Working Week	Monday to Friday excluding national holidays
Outside of Working Week	Consultants can be provided to cover non Working Week support based on the Standard Rate Card x 1.5
Office Hours	Monday to Friday from 09:00 – 17:00
Outside of Normal Office Hours	Consultants can be provided to cover out of Out of Hours support based on the Standard Rate Card
Travel and Subsistence	Included in day rate within M25 and 30-mile radius from Manchester, Leeds and Birmingham. Payable at Buyer's standard T&S rates outside these locations.
Professional Indemnity Insurance	Included within day rate.