



G-Cloud 14: Pricing Document

Cloud Support Services

May 2024

Delivering the Service

Our service delivery can be based flexibly on the individual Buyer's requirements including:

- Time and Material – Day rate per resource against the rate card matrix.
- Fixed price Work Package – based on outcome-based deliverables.
- Hybrid approach – based on individual requirements.

The day rates for the services are based upon the SFIA framework and can be found below.

Resourcing Standard Day Rate Card

	Strategy and architecture	Business change	Solution development and implementation	Service management	Procurement and management support	Client interface
1. Follow	400	400	400	400	400	400
2. Assist	670	670	670	670	670	670
3. Apply	800	800	800	800	800	800
4. Enable	950	950	950	950	950	950
5. Ensure or advise	1250	1250	1170	1170	1170	1170
6. Initiate or influence	1580	1580	1480	1480	1480	1480
7. Set Strategy or inspire	1750	1750	1640	1640	1640	1640

Standards for Consultancy Day Rate cards

Consultant's Working Day – 8 hours exclusive of travel and lunch.

Working Week – Monday to Friday excluding national holidays.

Outside of Working Week – Consultants can be provided to cover non-Working Week support based on the Standard Rate Card x 1.5.

Office Hours - 9am to 5pm Monday to Friday.

Outside of normal Office Hours – Consultants can be provided to cover out of Out of Hours support based on the Standard Rate Card.

Travel, mileage Subsistence – Included in day rate within M25 and in 30-mile radius from Manchester, Leeds, and Birmingham. Payable at Buyer's standard T&S rates outside these locations.

Mileage – As above.

Professional Indemnity Insurance – included in day rate.