

CLOUDSOFT CLOUD MODERNISATION

CLOUD SUPPORT SERVICE DESCRIPTION

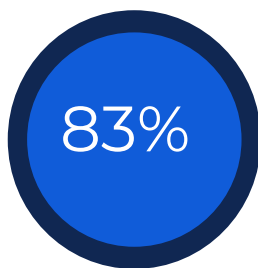
CLOUD NATIVE MADE SIMPLE.

Prepared for G-Cloud
Feb 2024

CLOUD MODERNISATION

Service Overview

The digital landscape is continuously evolving - and so are customer expectations. To keep pace, organisations should have a cloud strategy which involves the modernisation of applications in the cloud.



83% of CIOs expect the demand for digital products and services to increase*

Independent advice from Cloudsoft modernisation experts will help you to:

- align business goals with modernisation priorities;
- reduce time to develop and deploy applications;
- understand cloud-native services and microservices;
- improve efficiency, and sustainability.

Ultimately this helps to reduce your total cost of ownership (TCO), improve agility and unlock your teams' potential for innovation - and meet the demand for new services.

Whether you have a modernisation project in mind, want to learn more about cloud-native services, or are first looking for a review to identify quick-win improvements, Cloudsoft can help you improve your applications and operations in the cloud.

Gartner, Modernisation Roadmap.

CLOUD MODERNISATION

Benefits of Cloudsoft Cloud Modernisation

The Cloudsoft Cloud Modernisation Service provides expert consultancy and engineering to help you achieve the true benefits of cloud, such as:

- improved agility and innovation;
- improved reliability and scalability;
- simplified operations to reduce effort, increase speed and reduce errors;
- reduced total cost of ownership;
- improved sustainability;
- improve application architecture to be more cloud-native;
- improve use of automation to free-up resource for innovation.

The Cloudsoft approach

We always start with understanding your organisation, your goals and your challenges. This means our recommendations can be tailored to provide you with maximum benefit and help you prioritise your modernisation initiatives.

We can assist with modernisation as part of a cloud migration project, or modernise applications which are already running in the cloud. In either case, we will begin with an assessment of the workloads to be modernised and provide recommendations (which we can also implement). These will often include:

- Architecture review, to follow well-architected principles;
- DevOps adoption and improvements, both technical and cultural;
- Automation of operations and runbooks;
- Adoption of cloud managed services, rather than self-managed infrastructure;
- Containerised workloads, including Kubernetes and alternatives;
- Serverless adoption;
- Improved monitoring, alerting and remediation;
- Immersion day workshops for skills development.

CLOUD MODERNISATION

Service Details

Planning

Modernisation of applications is often part of the migration process. Treating the cloud like another data center will not deliver the true benefits of cloud. This modernisation can be done during the migration, or as a phase-two after a “lift and shift” migration.

We work with customers to identify where their applications can be improved through modernisation, helping them to make cost savings, performance improvements, security improvements, and improve teams’ agility and innovation.

Training

Through our cloud modernisation service, customers will gain skills important to the ongoing success of their environment, adding to their understanding of:

- cloud-native tools and managed services;
- how to architect efficient applications in the cloud;
- how their choice of managed services and tools can impact on development decisions, cost, hosting choices and sustainability.

We also offer Immersion Day workshops on modernisation practices, such as Serverless and Containerisation.

Support

Cloudsoft provides a range of support levels for our users:

- Our managed support solution comes with a full Support Service Level Agreement including the provision of a self service portal with ticketing solutions and help desk.
- Services include the provision of dedicated and expert consultants to support the customer through the agreed engagement period.

About Cloudsoft

"Cloudsoft is a keynote example of a world-class Scottish cloud computing business"

DIGITAL SCOTLAND, 2022

Cloudsoft are experts in using powerful software and transformational services to help organisations get value from their technology investments and in turn, achieve their digital ambitions faster. We're headquartered in Edinburgh, UK, but wow clients in the public and private sector around the world.

CL-CLOUDSOFT | AMP Our powerful software

Our flagship AMP software delivers a service and governance lens to orchestrate and govern critical services across hybrid IT environments, regardless of environment or location. This helps maximise value from technology investments, drives down costs and reduces non-financial risks.

CL-CLOUDSOFT | TEMPO Our transformational services

Our public cloud IT transformation expertise is embedded our Tempo cloud services, helping our clients to transform faster and exploit the benefits of cloud, cost-effectively.

We're an AWS Advanced Consulting Partner with Well-Architected, Immersion Days, Migration Acceleration Program, Microsoft Workloads and DevOps Competencies, a FinOps Foundation Member and a FinOps Certified Service Provider.



CL-CLOUDSOFT

CONTACT

Cloudsoft
info@cloudsoft.io
www.cloudsoft.io