

CLOUDSOFT CLOUD TRAINING

CLOUD SUPPORT SERVICE DESCRIPTION

IMMERSE YOUR TEAM IN THE CLOUD.

Prepared for G-Cloud
Feb 2024

CLOUD TRAINING

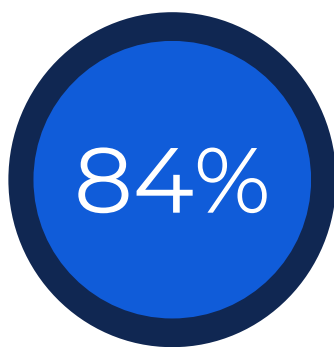
Service Overview

The cloud skills gap only continues to grow. Lack of resources and expertise is now the second highest concern, behind security*. And in an increasingly competitive recruitment environment, upskilling your existing team can go a long way to addressing this gap.

Modernising your applications means embracing new AWS services and technologies - and there's lots of them! It can be difficult to navigate the array of available technologies, never mind feeling confident in deploying them.

On top of that, 84% of IT leaders say their top concern in 2022 is finding the right skills, expertise and enough resources to progress their cloud plans.

Immersion Days are a great way to upskill and share knowledge across your team on specific AWS technologies - for example, Serverless or Containers. Our Immersion Day workshops will leave you with the confidence to develop and innovate.



of IT leaders say their top cloud concern is a lack of resources and expertise.*

*Flexera State of the Cloud

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Benefits of Cloudsoft Cloud Training

The Cloudsoft Cloud Training service is highly tailored to address your organisations' cloud training needs. Delivered as interactive Immersion Day workshops, Cloud Training will:

- provide you with access to highly skilled AWS experts who will share knowledge and expertise
- help you bridge the skills gap and accelerate your digital initiatives.
- help you understand how to best leverage the AWS platform;
- help understand and use new AWS technologies and services;
- improve staff retention;
- accelerate your digital initiatives.

The Cloudsoft approach

All of our services include an element of knowledge-sharing, but with Cloud Training Immersion Days your team will participate in full- or half-day interactive workshops.

Immersion Day workshops are led by highly-skilled AWS engineers and can be tailored to your organisations' skill level and requirements. Each training session includes practical labs for real-world engagement.

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The team were full of enthusiasm after the Immersion Days with Cloudsoft. They learnt a lot - keeping experts and beginners engaged with an interactive and expert-led approach. It was a very efficient way to upskill our team.



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Service Details

Planning

Cloud Training Immersion Days are delivered on topics as agreed with the customer. Cloudsoft will involve the client in the planning of these sessions.

If relevant to the agreed topic, then planning how to adopt/migrate to/implement the specific AWS service may also be included.

Training

Immersion Days are designed to up-skill teams on specific AWS services and practices.

Teams will spend a full or half day with Cloudsoft's AWS experts, participating in training sessions and practical labs to deepen their understanding of the agreed topic.

Support

Cloudsoft provides a range of support levels for our users:

- Our managed support solution comes with a full Support Service Level Agreement including the provision of a self service portal with ticketing solutions and help desk.
- Services include the provision of dedicated and expert consultants to support the customer through the agreed engagement period.

About Cloudsoft

"Cloudsoft is a keynote example of a world-class Scottish cloud computing business"

DIGITAL SCOTLAND, 2022

Cloudsoft are experts in using powerful software and transformational services to help organisations get value from their technology investments and in turn, achieve their digital ambitions faster. We're headquartered in Edinburgh, UK, but wow clients in the public and private sector around the world.

CL-CLOUDSOFT | AMP Our powerful software

Our flagship AMP software delivers a service and governance lens to orchestrate and govern critical services across hybrid IT environments, regardless of environment or location. This helps maximise value from technology investments, drives down costs and reduces non-financial risks.

CL-CLOUDSOFT | TEMPO Our transformational services

Our public cloud IT transformation expertise is embedded our Tempo cloud services, helping our clients to transform faster and exploit the benefits of cloud, cost-effectively.

We're an AWS Advanced Consulting Partner with Well-Architected, Immersion Days, Migration Acceleration Program, Microsoft Workloads and DevOps Competencies, a FinOps Foundation Member and a FinOps Certified Service Provider.



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