



Certa Testing

Finding Confidence in an Uncertain World

Supplier Accountability Testing (SAT)

For Confident and enabled Users

Service options range from advice and consultation to a fully managed service. Our SAT services ask the questions, “is the solution capable of working as designed when deployed?” and ask “now that it is deployed, is it actually delivering the benefits?” This will enable to customers to gain confidence that end-to-end business processes and the customer’s business requirements are fulfilled. This can be utilised by anyone wishing to measure the benefits realised by a new service/product, thus ensuring that suppliers are accountable to the users ensuring they do not have to endure solutions that have workarounds, have been mis-configured or have post Go-Live defects.

SAT Service Features

Planning:

Understanding business needs once a service or product is live, creating the appropriate test approach and scheduling associated test activities, and looking to raise issues as soon as possible in the Live environment.

These can be carried out immediately and after a period of time (3 weeks, 3 months)

Risk based testing:

Applying priority planning to test coverage based on risk analysis.

Test Resources:

Providing experienced SAT specialists for Applications and Infrastructure testing with appropriate security clearance.

Coverage Analysis:

Providing reliable traceability to requirements and outcomes.

Specification and Execution:

Creating and executing SAT scripts, evidence capture and management of quality gates.

Test Environment:

Testing will be conducted in the Production Environment.

Defect Management:

Provision, configuration and maintenance of a defect management system. Creation of the defect management process for use throughout the entire SAT process.

Progress Report and Control:

Summarising testing activities, results and progress to the management stakeholders.
Reprioritisation of activities to align with the planned schedule.

Certa Testing's SATs generate the concrete test results that allow organisations to measure actual benefit realisation (or lack of it) post implementation. This knowledge can be shared to enable the customer to continue with SAT to support service improvement through the lifecycle of the product or service.

About Certa Testing

Our testing services are designed to help you reduce risk and delivery cost to your organisation. Software quality assurance and testing activities are planned in accordance with your organisation's specific business needs. Our testing services are offered individually or can be packaged into customised solutions to solve your business challenges or address particular issues. Certa Testing is a supplier on the Digital Marketplace. Services are available on the Crown Commercial Service.
