HAPPY MOOSE

DEFINE : DESIGN : DELIVER

HAPPY MOOSE

Service Offerings

March 2024

About Us

In 2017, Gary Whitbread, founder and Managing Director, established Happy Moose after accumulating over 17 years of experience in delivering IT Projects and Programmes for prominent companies like Fujitsu UK, HP / EDS, and Xerox, serving customers across various sectors.

Happy Moose is dedicated to local communities and family-centric values, emphasising social responsibility and actively engaging in community initiatives.

We specialise in providing tailored managed delivery and project services to meet your specific needs. Whether you require individual project managers or comprehensive resources for complex programmes, we adapt to suit your requirements.

Our overarching goal is to become the go-to Project Services company for all your needs. By adhering to the DEFINE:DESIGN:DELIVER methodology, we believe that together, we can accomplish anything.

What We Do

Happy Moose specialises in delivering a wide range of IT projects tailored to your specific needs, including:

- Programme / Project Management and Governance consulting.

- Requirements gathering facilitated by experienced Business Analysts or User Researchers.

- Cloud platform migrations.

- Azure / AWS inter-tenant migrations.

- M365 migrations.

- Data Platform development and implementation.

- IT Service business change initiatives.

- DevOps implementation and optimisation.

- Data Engineering solutions.

- IT Health Checks (ITHC).

How We Work

At Happy Moose, our priority is aligning with your needs, budget and timelines to craft a customised approach that suits you perfectly. Here's what we offer:

- Extensive experience in working with Central Government entities.

- **Flexible Engagement Options:** We can collaborate with you as either a customer or a supplier, providing the necessary resources to complement your existing team.

- **White Label Branding:** Our services can be seamlessly integrated with your brand, ensuring confidentiality and discretion. Your customers won't know the origin of the resources.

- **Comprehensive Service Delivery:** Whether you require a specific work package or end-to-end programme management, we're equipped to support you across the entire project lifecycle.

Our Methodology

Project Approach

Through close collaboration with both you and your customers our high-level successful approach entails:

DEFINE	:	DESIGN	:	DELIVER
This phase involves identifying, comprehending and reaching an agreement on the requirements of the project or task at hand.		In this phase, various aspects such as technical specifications, changes needed, planning procedures and project initiation are carefully outlined and structured.		During this stage an appropriate governance framework is established and implemented. The process is led collaboratively and managed effectively to ensure successful execution of the project or task.

Our Methodology

Happy Moose Core Values – Extreme Ownership

- **Extreme Ownership** is at the heart of our ethos, fostering a culture where everyone involved tackles problems and challenges with a sense of reality, openness and honesty, without emotional attachment.

- Leadership and managers exemplify ownership and responsibility, refraining from taking sole credit for successes achieved by the team. Instead, recognition is attributed to all contributors.

- Our team leaders and managers prioritise approachability, openness and honesty in all interactions. We are committed to continuous improvement throughout our relationships and delivery processes, striving for excellence at every turn.

Our Resource Skillset

We offer comprehensive solutions to meet all your needs:

- From Project Manager to Programme Director, we provide skilled professionals to lead your projects at every level.
- Our Project Management Office ensures smooth operations and efficient project execution including but not limited to:
  - Governance and Reporting
  - Risk and Issue management
  - Change and Request management
  - Project support / administration
- Business, Process and User Research Analysts facilitate thorough analysis to drive informed decision-making.
- Technical Design and Architecture expertise ensures robust and scalable solutions tailored to your requirements.
- Networking solutions are provided to optimise connectivity and communication within your infrastructure.
- Whether on-premise or in the Cloud, our DevOps and Infrastructure services ensure efficient operations.
- We specialise in Data Engineering and pipelines to manage and leverage your data effectively.
- Data Analysts provide valuable insights through in-depth analysis of your data assets.

Project Support and Admin

Risk and Issue management

PMO

Governance and Reporting

Change and Request management

What We've Done

Central Government Department - Data Platform Delivery Integrator

- Provision of a dedicated Programme and Project delivery team focused on driving robust governance and effective supplier management.
- Phase 2 transition to providing specialised services in Data Engineering and DevOps as the client transitions to a Business as Usual (BAU) approach.
- Delivery phase completed on time and within budget.

Central Government Department - In-Housing a Network Migration from an Incumbent Supplier

- Provision of Programme Director to offer strategic leadership and meticulous oversight for the migration of more than 100 network routes from an external supplier to a newly established Network Operations Centre.
- Highly complex commercial and political landscape.
- Successfully delivered within budget constraints and on schedule.

Central Government Department – Application Migration to AWS Cloud

- Provision of Programme Manager to deliver leadership and meticulous oversight for the migration of 5 critical applications to the AWS Cloud
- High level of commercial complexity and significant user impact.
- Comprehensive supplier and budget management totalling over 100 FTE and £10m over the course of 1 year.
- Successfully delivered on time and within budget.

Central Government Department - User Transition and Data Migration following a Government Structure Reform

- Provided a skilled Programme Director and comprehensive Programme governance to oversee a highly intricate user transition and Azure data migration initiative.
- Migration of 800 users to a standardised IT offering within the receiving department, covering laptops, mobile phones, and office setups.
- Transfer of M365 data (including Outlook, OneDrive, Teams, and SharePoint) to the receiving Department's M365 Tenant.
- Migration of On-Premise Shared Drives to SharePoint Online, involving substantial data and file transfers.
- Migration of On-Premise Shared Drives to SharePoint Online involving the transfer of 10.4TB of data and over 7.6m files.
- Managed suppliers and budgets, overseeing over 30 FTE and a budget of £10 million across a 2.5-year Programme.
- Despite its complexity, the Programme was successfully delivered on time and under budget, demonstrating our commitment to efficient and effective project management.

Central Government Department – Laptop Refresh, Migration to Windows 10 and Office 365

- Provision expert Project Management services for the transition of over 2500 users, facilitating a highly complex migration from On-Premise to Cloud-based office environments.

TALK TO THE MOOSE:

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Find us on Government Frameworks:
GCloud and Digital Outcomes (DOS)

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