

Service	<p>Cloud Programme Test Strategy Preparation</p> <p>Working with the wider programme team to formulate and validate a coherent, achievable, effective and value for money test strategy and overall delivery approach. Ensure a rigorous consideration of how all necessary aspects of testing will be addressed from supplier testing through to acceptance testing. Prevents late change disruptions.</p> <ul style="list-style-type: none"> • Structured assessment of programme objectives and roadmap • Creation of an aligned test roadmap • Identification of test sourcing approaches • Estimation of test resource demands • Special attention paid to supplier / system-integrator obligations • Definition of test work packages • Knowledge transfer to programme management and stakeholders • Knowledge transfer to the programme test management team
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a