

<b>Service</b>	<p><b>Cloud Readiness Organisational Testing Health Check</b></p> <p>An assessment of whether an organisation's way of running and sourcing testing is fit for purpose from the perspective of delivering cloud migrations projects and supporting cloud services in production. A review of organisation, sourcing, operating model, capabilities, tooling, test and delivery pattern alignment. Judgements on suitability and cost effectiveness.</p> <ul style="list-style-type: none"> <li>• Holistic assessment based on organisation's objectives</li> <li>• Historic performance of test agencies assessed</li> <li>• Future changes in demand factored in</li> <li>• Content, not just operating model, based assessment</li> <li>• Cultural factors incorporated into the analysis</li> <li>• Hierarchy of visibility and authority assessment</li> <li>• Value for money and cost reduction opportunity assessment</li> <li>• Team with extensive tier-1 system integrator governance experience</li> <li>• Team with extensive outsourced testing governance experience</li> <li>• Team who have driven major programme deliveries</li> </ul>
<b>Backup and Restore</b>	n/a
<b>Onboarding / Offboarding</b>	n/a
<b>Implementation Plan</b>	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
<b>Pricing</b>	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
<b>Constraints</b>	n/a
<b>Service Levels</b>	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
<b>Compensation</b>	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
<b>Ordering and Invoicing</b>	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
<b>Termination</b>	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
<b>After Sales Support</b>	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
<b>Technical Requirements</b>	n/a