

Service	<p>Cloud Readiness Organisational Testing Health Check</p> <p>An assessment of whether an organisation's way of running and sourcing testing is fit for purpose from the perspective of delivering cloud migrations projects and supporting cloud services in production. A review of organisation, sourcing, operating model, capabilities, tooling, test and delivery pattern alignment. Judgements on suitability and cost effectiveness.</p> <ul style="list-style-type: none"> • Holistic assessment based on organisation's objectives • Historic performance of test agencies assessed • Future changes in demand factored in • Content, not just operating model, based assessment • Cultural factors incorporated into the analysis • Hierarchy of visibility and authority assessment • Value for money and cost reduction opportunity assessment • Team with extensive tier-1 system integrator governance experience • Team with extensive outsourced testing governance experience • Team who have driven major programme deliveries
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a