

Service	<p>Technical Testing and Assurance Advisory</p> <p>Assists cloud programmes to clarify the nature of technical testing they should perform, approaches to sourcing and delivering, clearly define what is required, govern what is done and to understand the risks of omitting specific types of testing. Provides clarity to stakeholders and practical expert support to programme management.</p> <ul style="list-style-type: none"> • Structured assessment of technical threats and testing options • Broad coverage of diverse cloud specific and common threats • Test capability need and gap identification • Formulation of an effective, achievable technical test delivery approach • Principal test requirements and scope of work preparation • Test supplier engagement and oversight • Governance of preparation and execution of technical testing • Stakeholder communication of status and risks • Expert team, deep technical knowledge, extensive delivery experience • Track record on multiple enterprise scale system implementations
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a