Service	Test Automation Advisory
	Strategic advice relating to the effective exploitation of test automation. Advice on how to organise in order to establish an industrialised, sustainable approach to automation that delivers tangible benefits. Advice on the selection and use of appropriate tooling for different aspects of automation. Advice on sourcing models and mobilisation. • Investigation of test automation opportunities, short and long term • Explanation of the problems and challenges faced with test automation • Development of concept for the sustainable use of test automation • Analysis and creation of test automation "business case" arguments • Creation of test automation service roadmaps • Test automation operating model synthesis • Assistance with the development of test automation road-map delivery plans • Supplier evaluation support • Tool suitability evaluation support • Delivery by dual experienced automation / test-delivery specialists
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud. Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud. The invoicing process will be as specified by the buyer and agreed as part of the ordering process.
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a