Service	Test Capability Augmentation
	Delivery of critical /specialist testing tasks, whether technical, complex or demanding unique techniques, needed for cloud implementations that are outside the competency of general test teams. Includes understanding the need, forming the approach, test tool development and execution. Enables delivery of classes of testing needed for safe cloud migrations. • Functional testing, acceptance testing, load testing, performance testing, migration testing • Automation testing for regression testing and reliability testing • Formulation of bespoke test methods for complex problems • Data generator creation, Simulator creation, Harness creation, Stub creation • Test data analysis, test data creation, test data management • Multi-disciplinary team, business aware and technically skilled
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud. Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud. The invoicing process will be as specified by the buyer and agreed as part of the ordering process.
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a