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| Service | <p>Managed Test Implementation Service</p> <p>Independent development and execution of progression tests and regression tests. Full service including test definition, test preparation, test data management, test data creation, exploratory testing, scripted testing, test execution and test automation. Compatible with agile and traditional programmes. Covers system testing, business process testing, scenario testing and acceptance testing support.</p> <ul style="list-style-type: none"> • Exploratory testing followed by scripting testing for progression • Structured regression pack creation for regression testing • Test data management, test data creation and test data allocation • Progression testing execution, issue qualification and defect management • Agile testing using embedded testing / exploratory testing • Regression test set maintenance and regression cycle test management • Prioritisation of regression test automation and testing of automated tests • Regression test cycle execution, analysis and defect management • Proactive handling of test delivery issues and blockages • Service managed by highly experienced test management team |
| Backup and Restore | n/a |
| Onboarding / Offboarding | n/a |
| Implementation Plan | Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement. |
| Pricing | Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document. |
| Constraints | n/a |
| Service Levels | Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process. |
| Compensation | Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process. |
| Ordering and Invoicing | <p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p> |
| Termination | Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud. |
| After Sales Support | Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud. |
| Technical Requirements | n/a |