

Service	<p>Cloud Solution Design Hazard Assessment</p> <p>The service assesses cloud programme risk from (a) design features and (b) design gaps. Additionally, it considers risks from (c) the quality of design artefacts and (d) the operation of the design practice. Independent design analysis is combined with structured design walkthrough session to assess the risk. Issues are catalogued.</p> <ul style="list-style-type: none"> • Mapping of design features to primary requirements • Identification of threatening situation and scenarios • Identification of plausible anomalous operation of the design • Cause, effect, consequence analysis • Design gap identification • Design strength and ambiguity assessment • Detailed review of critical design elements • Non-functional considerations assessment • Coherence of end-to-end design integrity • Organisational and cultural design risk appraisal
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a