

Service	<p>Programme Hazard Assessment</p> <p>A systematic, independent, assessment of what could go wrong with a cloud migration programme by a team with a track record of identifying flaws and vulnerabilities in programmes. Programme hazards are analysed to provide stakeholders and programme leaders with clarity on their risk exposure. Actionable options are explored.</p> <ul style="list-style-type: none"> • Systematic identification and questioning of assumptions • Explicit identification of ambiguity and conflict • Identification of key technical and implementation uncertainties • Consideration of wider organisational change dependencies • Search for significant approach and planning gaps • Contents based comparison of plan and status with real-world positions • Identification of critical outcomes fundamental to the plan • What-if analysis around assumptions and critical outcomes • Formulation of key action and options
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a