

<b>Service</b>	<p><b>Cloud Migration Testing and Assurance</b></p> <p>Evaluation and acceptance testing of cloud and hybrid solutions. Ensure new solutions do not degrade or break service. Scenario and demand driven testing check the system provides, as a minimum, an equivalent capability set and quality of service. Dovetails with technical testing services to provide comprehensive assurance.</p> <ul style="list-style-type: none"> <li>• Testing of what the system will need to deal with</li> <li>• Structured analysis of external-world and in-house demand scenarios</li> <li>• Mapping scenarios through business processes onto system use/actions</li> <li>• Testing of system use in mapped contexts</li> <li>• Testing of system use on migrated data</li> <li>• Grey-box checking of system and data state</li> <li>• Grey-box checking of interface operation</li> <li>• Grey-box checking of audit and trace functionality</li> <li>• Full test selection, definition, execution and reporting service</li> <li>• A technically autonomous test delivery team</li> </ul>
<b>Backup and Restore</b>	n/a
<b>Onboarding / Offboarding</b>	n/a
<b>Implementation Plan</b>	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
<b>Pricing</b>	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
<b>Constraints</b>	n/a
<b>Service Levels</b>	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
<b>Compensation</b>	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
<b>Ordering and Invoicing</b>	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
<b>Termination</b>	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
<b>After Sales Support</b>	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
<b>Technical Requirements</b>	n/a