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| **Service** | Cloud Readiness Test Transformation<br>Transformation of the way an organisation approaches testing to prepare it to support programmes that are moving services to the cloud and cloud services that are then in production. Transform approach, sourcing, governance and internal test units to provide certainty, quality, speed and value for money.<br>• Clarification of organisations medium and long term objectives<br>• Culture and capability and current situation assessment<br>• Investigation of declared challenges<br>• Development of options for medium and long term<br>• Communications of options and facilitation of choice<br>• Transformation plan development<br>• Mobilisation of transformation work<br>• Governance of transformation work<br>• Oversight of early life operation<br>• Delivered by expert practitioners |
| **Backup and Restore** | n/a |
| **Onboarding / Offboarding** | n/a |
| **Implementation Plan** | Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement. |
| **Pricing** | Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document. |
| **Constraints** | n/a |
| **Service Levels** | Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process. |
| **Compensation** | Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process. |
| **Ordering and Invoicing** | Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.<br>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.<br>The invoicing process will be as specified by the buyer and agreed as part of the ordering process. |
| **Termination** | Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud. |
| **After Sales Support** | Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud. |
| **Technical Requirements** | n/a |