

Service	<p>Managed Test Automation Service</p> <p>This service provides for the creation and maintenance of robust industrialised sets of automated tests. It can also include the use of these tests to deliver automated test cycles. The service encompasses any necessary establishment and maintenance of a toolchain required to enable test automation.</p> <ul style="list-style-type: none"> • Outcome based model for automation test delivery and maintenance • Outcome based model for automation test execution • Creation and maintenance of structured test sets • End to end automated testing with multiple system touch points • Remote execution from the cloud available • Proven technical strategies deliver dependable automation • Proven operating practices guarantee effective automation • Proven operating practices guarantee timely maintenance • Web, desktop and API automation • Highly experienced, technically skilled team engineering team
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a