Service	Cloud Programme Testing Health Check A systematic assessment of current and future fitness for purpose of a cloud programme's testing regime. Encompassing (a) Breadth / rigour of testing (b) Quality of historic activities (c) Confidence in quality of future activities. Reports on issues, risks, opportunities and recommendations for change. • Assessment tailored to the specific programme, not generic report • Assessment team skillset spans Delivery, Testing and Development • Risk driven assessment approach, not a template process assessment • Creation of concrete, actionable, recommendations • Assess the threat from major testing gaps • Assess the threat from inadequate test quality • Assess value for money of test activities • Identify problems with post go-live test regime
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud. Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud. The invoicing process will be as specified by the buyer and agreed as part of the ordering process.
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a