

<b>Service</b>	<p><b>Test Capacity Augmentation</b></p> <p>Provision of preformed, self-managing test cells or test teams to supply test delivery capacity to a cloud programme. A cell or team can integrate into a wider existing test ecosystem or a set of cells or teams can be supplied to provide a large test capability.</p> <ul style="list-style-type: none"> <li>• Exploratory testing cells and teams</li> <li>• Scripted testing delivery cells and teams</li> <li>• Self-organising and managing</li> <li>• Established and proven cell and team operating practices available</li> <li>• Team leads integrate into the wider test management team</li> <li>• Tools and techniques that target cloud system testing</li> <li>• Backed by wider technical testing capabilities</li> <li>• Backed by wider test automation and tooling capabilities</li> <li>• In-house quality assurance of the cell and team activity</li> <li>• Flexible models to support variable demand</li> </ul>
<b>Backup and Restore</b>	n/a
<b>Onboarding / Offboarding</b>	n/a
<b>Implementation Plan</b>	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
<b>Pricing</b>	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
<b>Constraints</b>	n/a
<b>Service Levels</b>	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
<b>Compensation</b>	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
<b>Ordering and Invoicing</b>	<p>Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud.</p> <p>The invoicing process will be as specified by the buyer and agreed as part of the ordering process.</p>
<b>Termination</b>	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
<b>After Sales Support</b>	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
<b>Technical Requirements</b>	n/a