

Service	Test Capacity Augmentation Provision of preformed, self-managing test cells or test teams to supply test delivery capacity to a cloud programme. A cell or team can integrate into a wider existing test ecosystem or a set of cells or teams can be supplied to provide a large test capability. <ul style="list-style-type: none"> • Exploratory testing cells and teams • Scripted testing delivery cells and teams • Self-organising and managing • Established and proven cell and team operating practices available • Team leads integrate into the wider test management team • Tools and techniques that target cloud system testing • Backed by wider technical testing capabilities • Backed by wider test automation and tooling capabilities • In-house quality assurance of the cell and team activity • Flexible models to support variable demand
Backup and Restore	n/a
Onboarding / Offboarding	n/a
Implementation Plan	Detailed plans are prepared for each engagement following initial discovery of the specific needs of the engagement.
Pricing	Pricing details, including volume discounts, are provided in the G-Cloud 13 pricing document.
Constraints	n/a
Service Levels	Service levels are engagement specific, appropriate service levels are agreed as part of the engagement process.
Compensation	Compensation schemes are engagement specific, appropriate compensation schemes are agreed as part of the engagement process.
Ordering and Invoicing	Initial contact and engagement shaping is done via the G-Cloud Primary Contact using the email address registered with G-Cloud. Orders are formally placed by sending an approved Purchase Order to the G-Cloud Primary Contact using the email address registered with G-Cloud. The invoicing process will be as specified by the buyer and agreed as part of the ordering process.
Termination	Termination is by submitting a formal notice to the G-Cloud Primary Contact using the email address registered with G-Cloud.
After Sales Support	Requests for after sales support, including after the service has been completed, should be made to the G-Cloud Primary Contact using the email address registered with G-Cloud.
Technical Requirements	n/a