



cantarus



cantarus

G-Cloud 14 Kentico Support Pricing

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Kentico Support

We provide world-class Kentico support through our dedicated Client Success team. Our Timebank Support service provides each of our clients with access to a range of highly skilled client success support engineers, developers, consultants, data analysts and designers for maintenance and ongoing improvements to your Kentico solution.

Contact Us

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Package Overview

Solution Review

The fixed costs associated with a Kentico Health Check (Solution Review) as part of our onboarding process are:

Description	Unit	Total Exc. VAT
Kentico Health Check (Solution Review)	Package	£5,995.00

Timebank Support

The Timebank model requires a client to purchase a set amount of time per month, with that time going into the Timebank and having a lifetime of three months. Clients can then draw-down on that time (the oldest time is always consumed first) as required. Our Timebank Support starts from 1 day per month as a minimum to support digital solutions; this typically supports small-scale support requests, security updates and the continued operation of the ‘as is’ solution. For clients with greater ambition to deliver additional ongoing change, we facilitate this via a range of discounted Timebank packages outlined below:



MONTHLY TIMEBANK PACKAGE	UNIT	QTY	RATE	DISCOUNT (%)	TOTAL /MONTH
1 Effort Day (Minimum) Typical Client: "I require only small bug fixes and regular security updates to my environment"	Effort (Days)	1	£995	0%	£995
2 Effort Days Typical Client: "I require bug fixes, regular updates/upgrades to my environment and small change requests"	Effort (Days)	2	£995	7.5%	£1,841
3 Effort Days Typical Client: "I require bug fixes, regular updates/upgrades to my environment and ongoing change requests"	Effort (Days)	3	£995	12.5%	£2,612
4 Effort Days Typical Client: "I require bug fixes, regular updates/upgrades to my environment and ongoing change requests"	Effort (Days)	4	£995	15.0%	£3,383
5 Effort Days Typical Client: "I have a requirement for significant ongoing change and improvements, alongside wider support, upgrades and bug fixes"	Effort (Days)	5	£995	20.0%	£3,980

The logo for cantarus, featuring the word "cantarus" in a white, lowercase, sans-serif font. The text is centered within a white, hand-drawn rectangular border that has a slight tilt and rounded corners.

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