

Pricing **Gateway[®]**

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1 Document Control

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3 Introduction

This solution/service definition document has been collated for use with the Digital Marketplace – G-Cloud 14 – Cloud Software Framework. The Gateway® solution is constantly evolving and as such this document will become out-of-date, for an updated version of this document please visit <https://accenda.co.uk/> or request a copy via frameworks@accenda.co.uk.

4 Gateway Solution Pricing Guide

Gateway® is a Software-as-a-Service (SaaS) subscription-based solution, where the price is based upon Registered Patient Population, as recorded by NHS England (<https://digital.nhs.uk/data-and-information/publications/statistical/patients-registered-at-a-gp-practice/>)

Description	Minimum Term	Cost
Gateway Licence (including Full Implementation, Training and Support)	≤12 months	£0.25 per patient population
Gateway Licence (including Full Implementation, Training and Support)	>12 months	£0.20 per patient population

5 Rate Card

Our approach at Accenda has always been to identify the needs of our customers and through a consultative process, to tailor our offering to meet these needs. As a standard our man-days are based on the following scale:

Description	0-20 man-days	21-50 man-days	51-100 man-days	101+ man-days
Digital Health Consultant	£1,200	£1,100	£1000	£900
Software architect	£1,000	£900	£800	£700
Software developer	£800	£700	£600	£500

6 Common Standards for Day Rates

Consultant's Working Day	7.5 hours exclusive of travel and lunch
Working Week	Monday to Friday (excluding national holidays)
Office Hours	0900 - 1730
Travel, Subsistence & Mileage	To be agreed on a case by case basis with the customer
Professional Indemnity Insurance	Included in day rate

7 Ordering and Sales process

Customers are able to initiate an order by submitting a request to frameworks@accenda.co.uk.

8 Invoicing

All invoicing for recurring services is quarterly in advance and all invoices are payable within 30 days of date of invoice. Where additional one-off project, other services or volume-based recurring services are provided to the Customer then these will be billed monthly in arrears but will also be payable 30 days from date of invoice.