

Standard Security Support – Rate Card

Document Change History

Revision	Date	Change	Author
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Security Products

The following rates apply on a per-user-per-month basis. The prices are for one security product which is not a firewall. All prices are in pound sterling. The prices in brackets are for the service with the 24/7 add-on included.

Size of Organisation in Users (Band)	Per User / Per Month 1 Year Commitment (with additional 24/7 add-on)	Per User Per Month 2 Year Commitment (with additional 24/7 add-on)	Per User Per Month 3 Year Commitment (with additional 24/7 add-on)
0-49	£3.70 (£5.50)	£3.30 (£5.00)	£3.00 (£4.40)
50-74	£3.10 (£4.60)	£2.80 (£4.20)	£2.50 (£3.70)
75-149	£2.00 (£3.00)	£1.80 (£2.70)	£1.60 (£2.40)
150-249	£1.30 (£1.90)	£1.10 (£1.70)	£1.00 (£1.50)
250-399	£0.80 (£1.10)	£0.70 (£1.00)	£0.60 (£0.90)
400-648	£0.70 (£1.00)	£0.60 (£0.90)	£0.50 (£0.80)
650-999	£0.50 (£0.80)	£0.50 (£0.70)	£0.40 (£0.60)
1000-1499	£0.40 (£0.50)	£0.30 (£0.50)	£0.30 (£0.40)
1500-1999	£0.30 (£0.50)	£0.30 (£0.40)	£0.30 (£0.40)
2000-4999	£0.30 (£0.50)	£0.30 (£0.40)	£0.30 (£0.40)
5000-9999	£0.20 (£0.30)	£0.20 (£0.30)	£0.20 (£0.30)
10000+	£0.20 (£0.30)	£0.20 (£0.20)	£0.20 (£0.20)

Firewall Products

The following rates apply based on a band on a per-month basis. The prices are for one firewall. All prices are in pound sterling.

Size of Organisation in Users (Band)	Per Month 1 Year Commitment (24/7)	Per Month 2 Year Commitment (24/7)	Per Month 3 Year Commitment (24/7)
0-49	£180 (£270)	£162 (£243)	£144 (£216)
50-74	£180 (£270)	£162 (£243)	£144 (£216)
75-149	£180 (£270)	£162 (£243)	£144 (£216)
150-249	£180 (£270)	£162 (£243)	£144 (£216)
250-399	£270 (£410)	£243 (£364.50)	£216 (£324)
400-648	£270 (£410)	£243 (£364.50)	£216 (£324)
650-999	£270 (£410)	£243 (£364.50)	£216 (£324)
1000-1499	£450 (£680)	£405 (£607.50)	£360 (£540)
1500-1999	£450 (£680)	£405 (£607.50)	£360 (£540)
2000-4999	£450 (£680)	£405 (£607.50)	£360 (£540)
5000-9999	£450 (£680)	£405 (£607.50)	£360 (£540)
10000+	£450 (£680)	£405 (£607.50)	£360 (£540)

Security Products (Education)

The following rates apply on a per-user-per-month basis for education customers only. The prices are for one security product which is not a firewall. All prices are in pound sterling. The minimum number of users is 500 as shown below. Smaller customer can still take out the service at the 500-user price point.

Size of Organisation in Users (Band)	Per User Per Month 1 Year Commitment	Per User Per Month 2 Year Commitment	Per User Per Month 3 Year Commitment
500-999	£0.20	£0.20	£0.20
1000+	£0.15	£0.15	£0.15

Firewall Products (Education)

The following rates apply based on a band on a per-month basis for education customers only. The prices are for one firewall. All prices are in pound sterling. The minimum number of users is 500 as shown below. Smaller customer can still take out the service at the 500-user price point.

Size of Organisation in Users (Band)	Per Month 1 Year Commitment	Per Month 2 Year Commitment	Per Month 3 Year Commitment
500-999	£210	£210	£210
1000+	£280	£280	£280