

# Robotic & Process Automation

## G-Cloud 14



# G-Cloud 14 Service Description

## Robotic and Process Automation

Our Robotic Process Automation offering enables our specialists to automate processes and technology systems to save time and money whilst maximising value. The steps involved in implementing the comprehensive and market leading systems start with assessing suitability. We then identify where operational efficiency can be maximised to finally implementing a procedure that automates laborious transactional processes at an extremely efficient rate, with no chance of human error.

We are also able to create business cases to develop robotic processes by implementing them into future services or replacing and redefining existing services. Our experts will ensure that the strategy is aligned to your current infrastructure and business objectives before defining the scope as to how processes can be automated to enhance services. **Benefits include the following.**

- Reduction in costs of transactional processes.
- Operation efficiency in working 24 hours per day where possible.
- Deployed in line with business strategy.
- It is scalable to transactional needs.
- Market leading technology ensures your business is ahead of the curve.
- Fully auditable trail of transactional processes.
- UI Path processes.
- No human error.
- Ability to deploy staff into roles whereby judgement is required, and more human focus is needed.
- Increased security and control of processes.
- Our expert consultants are able to implement, maintain and support the robotic service whilst transferring knowledge to the business.

Through automation we are able to enhance user experience by shifting the focus onto value driven tasks, capitalizing on areas of the business that benefit from innovation. In digital transformations this can be designed into processes from the outset to enhance usability and optimise performance. Our fully managed service offering ensures we can work with cloud automated processes, integrate automation into our incident and change management procedures as well as provide monitoring and control through dashboards and alerting.