

Business Change and Transformation

G-Cloud 14



G-Cloud 14 Service Description

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Our Business Change and Transformation solution is meticulously designed to improve workflows, streamline processes, and drive sustainable business change, transformation and ultimately growth.

The service includes:

- Process analysis and optimization.
- Process mapping, current state (“as-is”) to target state (“to-be”).
- Overseeing the business change journey
- Strategic planning and alignment.
- Change management.
- Thorough understanding of the organizational culture.
- Performance management.
- Project and programme management.
- Stakeholder engagement and communication.

Building upon our Business Analysis solutions we carry out in-depth analysis of a businesses current processes. Our Business Analysts map out current state (“as-is”) process maps to identify inefficiencies and areas for improvement. We facilitate the transition from the current state (“as-is”) to the desired target or future state processes (“to-be”) making sure that there is strong alignment with business objectives. Our Business Analysts are experienced in utilizing tools such as Microsoft Visio and Bizz design and are knowledgeable with the Business Process Model and Notation (BPMN) diagramming and conventions needed to carry out these tasks.

Whilst carrying out our Business Change and Transformation solution, stakeholder engagement is a cornerstone of our approach. We keep all the relevant stakeholders up to date, maintaining open channels of communication and engagement throughout the process. We understand the importance of collaboration and working closely with the relevant teams to develop a clear outline for the business change journey. We use this outline as a concise road map showing the path that needs to be taken to achieve the desired business outcomes.

Not only do we make sure to understand the needs of the relevant stakeholders on an individual level, but we also make sure to understand the organizational culture that we’re working in and its needs. Our Change Management experts adapt to the culture of the organization and implement change management strategies accordingly, which is vital to a successful transformation.

In coupling our Business Change and Transformation solution with our project and programme management expertise we expand upon our change management strategies to further the guarantee of a successful transformation. We believe in managing our projects in real time to evaluate transformational progress, making corrections if needed. Our project and programme management experts help to oversee the transformation journey from its inception to its implementation. In doing

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so we ensure that deliverables are met in time and to the highest of quality, staying in line with business needs.

Our expertise in Business Change and Transformation enables us to provide business solutions across all aspects of a project. Our Business Analysts hold the following **certifications/qualifications**:

- BCS Certificates in Business Analysis (The Chartered Institute for IT).
- APM Project Management Qualifications (Association for Project Management)
- Scrum Master Certifications.
- Information Technology Infrastructure Library (ITIL) Certifications.

These guarantee that our Business Analysts have a core proficiency in Business Analysis competencies and a core understanding of Business Analysis terms. They also validate our expertise in Business Analysis and Project Management methodologies, as well as agile project delivery and IT best practices. All of which are skills that are relevant and transferable to Business Change and Transformation.