

Ex-CEO

Scrum
Master

UX
Designer

Entrepreneur

Creative
Lead

Industry
Expert

Client

Analyst

Strategist

Change
Agent

Programme
Manager

Digital Maturity and Capability Review Service

G-Cloud – Service definition document

About Cadence

Cadence Innova are the go-to SME for public services transformation that Discover, Design, and Deliver Positive Change to create a sustainable impact on communities and individuals.

Our mission is to inspire and enable our customers to deliver services that make peoples' lives better, communities more connected, and enterprises more sustainable.

Cadence Innova began in 2007 when three experienced, like-minded consultants joined forces to build a company with the kind of ethos that was hard to find elsewhere.

Today, we are B-Corp certified, have an employee share ownership programme, and have kept true to our principles to have social value at the heart of what we do.

Our work has put us, and our customers, in a position of winning multiple awards. We are particularly proud to have been named by The Financial Times as one of the UK's Leading Management Consultancies in the Public and Social Sector and Digital Transformation categories, for 5 years in a row. We have an established, growing team with many years of lived experience in private and public services. We draw these teams together to create a unique approach of working with, not doing to when solving our customers' challenges. We are different by design, collaborating with you to truly unpack your problems and stay with you to deliver meaningful impact and outcomes, change and transformation.

Customer feedback is important to us, we judge our success by their responses. Our customer voice programme helps us to continually improve, and when asked, 95% of our customers said they would recommend us.



Digital Maturity and Capability Review Service

Successful organisations optimise the benefits of digital and cloud services. Our service helps you understand how well your business is set-up to adopt digital practices across the entire operation including operations and commercial functions. We will identify the digital capabilities and gaps within your organisation and make recommendations for changes.

Features

- Set a clear scope, goals and requirements for the review
- Undertake qualitative/quantitative research with key user groups and data sources
- Maps existing processes and their relevance to digital practices
- Identifies and aligns your digital services to your business strategy
- Reviews organisational capabilities against DDaT Capability Framework
- Identify opportunities and approaches for delivering digital and cloud capabilities
- Reviews maturity of procurement and commercial capabilities to support digital
- Provides strategic insight through reporting, metrics and dashboards
- Delivers a clear action plan to improve your digital maturity
- Provides recommendations for improving maturity and informs Target Operating Model

Benefits

- Reduced digital and cloud delivery risk through improved efficiencies
- Demonstrably aligns your digital services to your business/cloud strategy
- Improved governance/decision-making around digital services, increasing satisfaction and take-up
- Digital thinking embedded into whole organisation including commercial
- Improves understanding of digital services through effective stakeholder engagement
- Wins hearts and minds of your organisation to digital/agile working
- Highlights organisational capability gaps in Digital Data and Technology skills
- Enables customer-first / user-centric mindsets, improving digital service outcomes
- Aligns with key government- and/or industry-wide policies and playbooks
- Knowledge transfer/upskilling, through a “work with not do to” approach

Aligned services

Target Operating Model (TOM) Service

Operating models must keep pace with cloud, digital, and IT advancements. Our service supports you in developing the blueprint for your optimal future state and how to reach it. We assess where the organisation is now, identify the steps required to reach the vision, and develop a realistic implementation plan.

Organisational Design Service

Our Organisational Design Service is designed to support customers in understanding their strategic and operational effectiveness. Our approach is agile and responsive and includes maturity and capability analysis and recommendations to improve effectiveness, efficiency, and productivity. Where required, we can lead customers through a full organisational re-structure.

Workplace Transformation Service

Cloud-based systems and digital tools have enabled new ways of working, including remote/hybrid working and geographically dispersed teams. Our service helps you assess requirements, implement solutions, and embed new ways of working so you can ensure your workplaces meet the needs of the current and future workforce.

Capability as a Service

Cadence's Capability as a Service provides immediate and flexible staff augmentation for the best project and programme management skills, delivery experts, and technical, cloud, and digital expert resources. The service works with the existing team to provide the best skills at the right time for the delivery of cloud programmes/projects.

Selection of customers we have worked with



Delivering customer success

what a fantastic job the team continues to do

the team has worked and continues to work very hard to make the migrations a success

It is comforting to know that whenever I need guidance or help you are on hand to assist me. Thank you so much.

Cadence InnoVA helped us drive progress more quickly

We've been impressed with our work with Cadence.

solve the many problems that delivery encounters and keep quality at the forefront.

ability to stick to course while flexing and learning from each other.

Cadence InnoVA provided flexible first-class skills to our programmes

Cadence were quick and flexible in adapting to the project being a non-standard project

Cadence immediately became part of our team and collaborated with us.

your approach was not a tick box but individual to us

Your professionalism and level of support galvanised us.

I felt you always had our best interest at heart

you have a successful track record of working with other Local Authorities.

Without your support, I would find it extremely difficult to look after multiple services that are currently in scope for me.

Without exception the team have been great to work with - friendly, adaptable and committed to driving the work forward.

Absolute collaboration, transparency, reception to challenge and new ideas

Cadence's user research and design of the processes have been thorough, clear, and comprehensive

Need a problem solved in a different way? Get in touch:

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