



KHIPU Networks Ltd  
3 Waterfront  
Business Park  
Fleet, Hampshire  
GU51 3TW

# QUOTE

CLASSIFICATION - CUSTOMER CONFIDENTIAL

Our Ref KNLQ33202

Quote Date

Quote Prepared By:

Account Manager: Clare Vaughan  
Office Telephone: +44 0345 272 0900  
Mobile:

Quote For:

Quote Valid Until

Terms

30 days

Description	Qty	Unit Price	Ext. Price
<b>Professional Services</b>			
KHIPU Consultancy Day (pre-paid): Onsite/Offsite, In-Hours in GB - valid for 24 months from date of purchase Note: All work is subject to agreement and completed Scope of Work document.	1	£1,000.00	£1,000.00
KHIPU Project Management Day (pre-paid): Onsite/Offsite - Days required TBC per project Note: All work is subject to an agreed Project Plan.	1	£800.00	£800.00
<b>Support Services</b>			
Maintain 24x7, 24x7x365 Online Support Portal, Telephone, Email and Remote Access Support, Next Business Day Hardware Ship (for applicable hardware only), Quarterly Service Reviews, Software Releases (Major and Minor) and Updates	1		
Co-Manage 24x7, 24x7x365 "Adds/Moves/Changes/Deletes" supplied via Customer Support Tickets, Remote Upgrades (as required), Online Support Portal, Monthly Reporting; Ticket Summary and SLA Statistics, and Annual Remote Health-Check	1		
Co-Manage Standard-Plus, 08:00 - 18:00, Monday to Friday (Excluding Bank/Public Holidays) "Adds/Moves/Changes/Deletes" supplied via Customer Support Tickets, Out of Hours Upgrades (4 Remote Instances per Annum), Online Support Portal, Monthly Reporting; Ticket Summary and SLA Statistics, and Annual Remote Health-Check	1		
Manage 24x7, 24x7x365 "Adds/Moves/Changes/Deletes" (Read-Only Access for Customers), Remote Upgrades (as required), Online Support Portal, Onsite Engineer for Hardware Replacements, Monthly Reporting; Ticket Summary & SLA Statistics, and Annual Remote Health-Check	1		
Manage Standard, 08:00 - 18:00, Monday to Friday (Excluding Bank/Public Holidays) "Adds/Moves/Changes/Deletes" (Read-Only Access for Customers), Out of Hours Upgrades (4 Remote Instances per Annum), Online Support Portal, Onsite Engineer for Hardware Replacements, Monthly Reporting; Ticket Summary & SLA Statistics, and Annual Remote Health-Check	1		

KHIPU Networks quotes are valid for 7 Days unless otherwise stated. All prices exclude VAT and are subject to our terms and conditions of sale which are available upon request. Unless agreed otherwise in writing, standard payment terms are in full within 30 days of the invoice date. The invoice date will be the date on when the goods or services have been delivered to the customer. E and OE.

**New Flexible Payment Solutions now available including deferral, interest-free and buy-back programs.  
Please contact your account manager for a cost proposal.**

Description	Qty	Unit Price	Ext. Price
KHIPU Networks have included a number of options, based upon frequent customer projects and scenario. Every option however is subject to a number of factors and requires a technical review with the customer to determine what is required based upon their specific environment.			

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