

Pricing Document

Cloud Support, Migration and
Implementation Services

For G-Cloud 14

Microsoft Cloud Services

Licensing: Priced as per the licensing from Microsoft with discounts available depending on usage and quantity.

Azure: Priced as per the pricing from Microsoft with discounts available depending on usage and quantity.

Amazon Cloud Services

Priced as per the pricing from Amazon with discounts available depending on usage and quantity.

Standard Day Services Rate

£1,000 per day (Out of standard hours* - £1,200)

Use cases: Client/Desk Side Implementation, Service Desk Engineers, Project Support

Infrastructure Services Rate

£1,200 per day (Out of standard hours* - £1,500)

Use cases: Technical Solution Design, Cloud Infrastructure Implementation, Technical Lead Cloud Engineers, Project Management

*Standard hours are 7am-7pm

D2NA Exclusive - Fair Billing

Our managed service provides a clear and simple price per user model with unlimited licenses across all categories. Pricing is based on the number of users, with allowance for growth of up to (plus or minus) 10%, within each 12-month period without any change in pricing. The number of users will be reviewed annually, and pricing changed if necessary for the following 12 month period.

In some cases, we also offer a Block Purchase Contract with the following options:

- An agreed amount of hours per month with no rollover.

- Auto-billing @ £100/hour for any overage.
- Recurring charges are invoiced every Month in advance by direct debit. Overage charges are invoiced every Month in arrears by direct debit.

24 x 7 Support

A monthly retainer guarantees the availability of an engineer outside of standard service desk hours, with all work completed outside of standard service desk hours being charged at x 1.5 the standard hourly rates.

Service Desk hours

Our Service Desk is open from 7 am – 7 pm daily except weekends and public holidays. Our extended hours better suit the way most teams work.