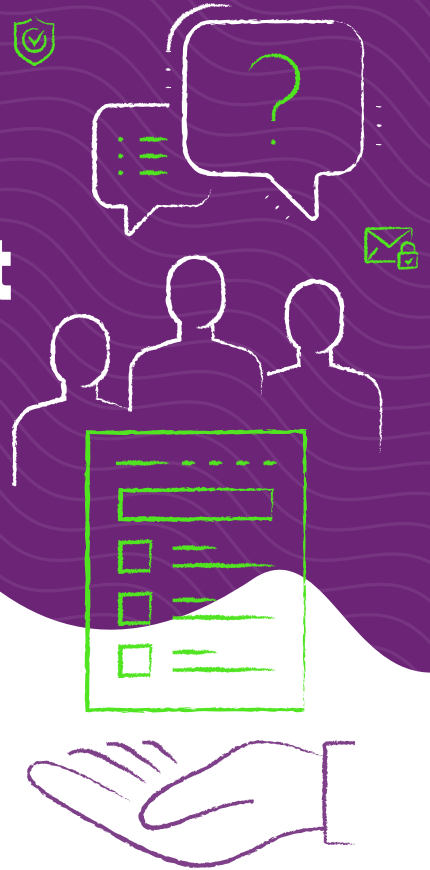**Harrison James**

We specialise in IT Service Consulting

Service Management Consultancy.

Leaning on a wealth of **IT Service Management** experience, our consultants are subject matter experts in planning, execution and assurance of all aspects of service management in all environments. Our pragmatic approach can help provide an accelerated route to your objectives.

What you get:

→ Highly experienced independent IT Service Management SMEs

→ Consultancy on best practices including ITIL, COBIT and ISO/IEC20000

→ Strategy generation and execution

→ Current state assessment of the service management maturity

→ Service management consultancy in multi-vendor, SIAM and cloud environments

→ Service management tooling lifecycle (evaluation, selection, procurement and implementation)

→ Service strategy, design, transition, operation and continual service improvement

→ Support and leadership on service transformation and modernisation programmes

→ Coaching and mentoring provided

→ Enterprise service management

How it will help you:

→ Experienced independent IT service management consultants

→ Fully aligned to your business outcomes

→ Maximise business value from investments in technology

→ Maximise business value from cloud and SIAM supply chain

→ Improve your control visibility of IT infrastructure and associated cost

→ Cost reduction, reduce spend on IT

→ Increase customer satisfaction scores

→ Ensure effective continual service Improvement

→ Ensure smooth transition of transformation or modernisation programmes

→ Improve overall service delivery

Interested? Email info@harrisonjamesit.com or visit harrisonjamesit.com