

OCS Consulting plc

Cloud Migration and Application Support Services

Service Overview

OCS delivers a unified approach that bridges cloud migration and cloud application support, ensuring continuity, performance, and long-term value. Our services are designed to support clients at every stage—from initial planning through to post-migration optimisation.

Migration Services

- **Collaborative Migration Planning**

Agreement on the migration roadmap, including technology selection, timelines, checkpoints, authorisations, rollback procedures, and third-party coordination.

- **Application Assessment & Platform Mapping**

Functional mapping of applications and alignment with the target cloud infrastructure to ensure optimal performance and compatibility.

- **Target Infrastructure Provisioning**

Deployment of a test environment to support development, user acceptance testing (UAT), and post-migration validation.

- **Secure Application & Data Migration**

Execution of data migration strategies—either continuous sync or staged uploads—while ensuring GDPR compliance and data integrity.

- **Integration Development**

Creation of custom components and APIs to bridge functionality gaps and ensure seamless interoperability within the cloud ecosystem.

- **Comprehensive Test Planning**

Development of detailed test plans covering all functional areas to ensure complete system validation and risk mitigation.

- **Application Testing & Remediation**

Independent testing by non-developer resources to eliminate bias and validate real-world usability.

- **End-to-End Integration Testing**

Full lifecycle testing to ensure data flows and system interactions function as intended across all components.

- **Go-Live & Implementation Support**

Execution of the go-live plan with detailed coordination, contingency planning, and real-time support.

Ongoing Cloud Application Support

Post-migration, OCS provides robust support services to maintain and enhance cloud environments:

- **Multi-Level Support Services**

Including helpdesk, 1st, 2nd, and 3rd line support. We also manage third-party vendors where applicable, ensuring seamless incident resolution.

- **Proactive Monitoring & Optimisation**

Continuous monitoring, performance tuning, and system health checks to ensure stability and scalability.

- **Security & Compliance Management**

Regular updates, patching, and compliance checks to meet industry standards and regulatory requirements.

- **Backup & Disaster Recovery**

Implementation of resilient backup strategies and recovery plans to safeguard business continuity.

- **Cost Management & Reporting**

Visibility into cloud usage and spend, with recommendations for cost optimisation.

- **System Enhancements & Updates**

Ongoing improvements to ensure your cloud environment evolves with your business needs.

Key Benefits

- Proven expertise in cloud migration and application support
- Collaborative, knowledge-sharing approach
- Structured, repeatable methodology
- Proactive risk and contingency management
- Cost-effective and scalable service delivery
- Flexible engagement models
- Comprehensive post-migration support
- Enhanced system reliability and performance
- Accelerated time-to-value
- Alignment with industry best practices and compliance standards

By combining our Assessment, Migration, and Support services, OCS delivers a complete cloud transformation journey. From initial planning to long-term optimisation, we ensure your cloud environment is secure, efficient, and aligned with your strategic goals.