SThree Project Services

G-Cloud 14 Service Definition Document
Local Government Cloud & Digital Services –
SThree trading as Computer Futures & Real Public Sector

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Our Project Services offering provides **flexible delivery options** that enable you to **maximise** project budgets and **deliver** your digital transformation portfolios **at pace**.

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About us

SThree is a £1.2bn global UK-based PLC, with substantial experience delivering project, consulting, and contracting services to customers worldwide with a specific focus on STEM (Science, Technology, Engineering, Mathematics).

Our Project Services business integrates project management, technology consulting and delivery capability by leveraging the unique expertise of our specialist Public Sector technology brands in supporting Public Sector customers to provide cost efficient, effective and highly collaborative Cloud and Digital solutions.

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Project Services

SThree works in partnership with our specialist brands to deliver Project Services

COMPUTERFUTURES   real   progressive   Huxley

SThree has been operating in the Public Sector for **over 30 years.**

We have partnered with customers across **NHS, Central & Local Government, Higher Education, Defence,** & **Transport.**

Sectors we cover

Healthcare & NHS	**Central Government**	**Higher & Further Education**
Local Government & Combined Authorities	**Transport**	**Bluelight**

Why SThree Project Services?

We work with the public sector to help them to become the <u>trailblazers of their sector</u>, <u>the industry disruptors</u>, <u>the game-changers in STEM.</u> And we do that by providing the specialist skills needed to deliver their projects and drive their strategic success. We partner with businesses to help them navigate uncertainties, adapt to change, seize opportunities and **optimise value**.

Flexibility
Our range of flexible service options give you access to project delivery and expert resources you need, when you need them.

Agility
We respond rapidly to your requirements, with the ability to form project team solutions within 5-10 days of agreeing scope.

Responsibility
You can choose to transfer responsibility for project management and delivery to us, giving you peace of mind.

Transparency
Our SOW contracts give you visibility over every aspect of the delivery and progress of a project.

Cost-Effectiveness
Our services are cost-effective, allowing you to outsource internal overheads and reduce the total cost of delivering a project.

Productivity
Using our services will give you the capacity you need to deliver your technology projects successfully and on time.

Collaboration
Our collaborative approach means that you benefit from knowledge transfer as a contractual requirement.

Independence
We do not enter into alliances with specific technology vendors and will always work with you to agree on the optimum technology solution for your project.

Local Government Cloud & Digital Services

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SThree Project Services work with Local Government customers to drive Digital Transformation, Cloud Optimisation, Strategy & Innovation, and Project/Programme Delivery. We are passionate about supporting Local Government & Combined Authorities to optimise their digital landscape & build lasting & impactful digital business cases & roadmaps
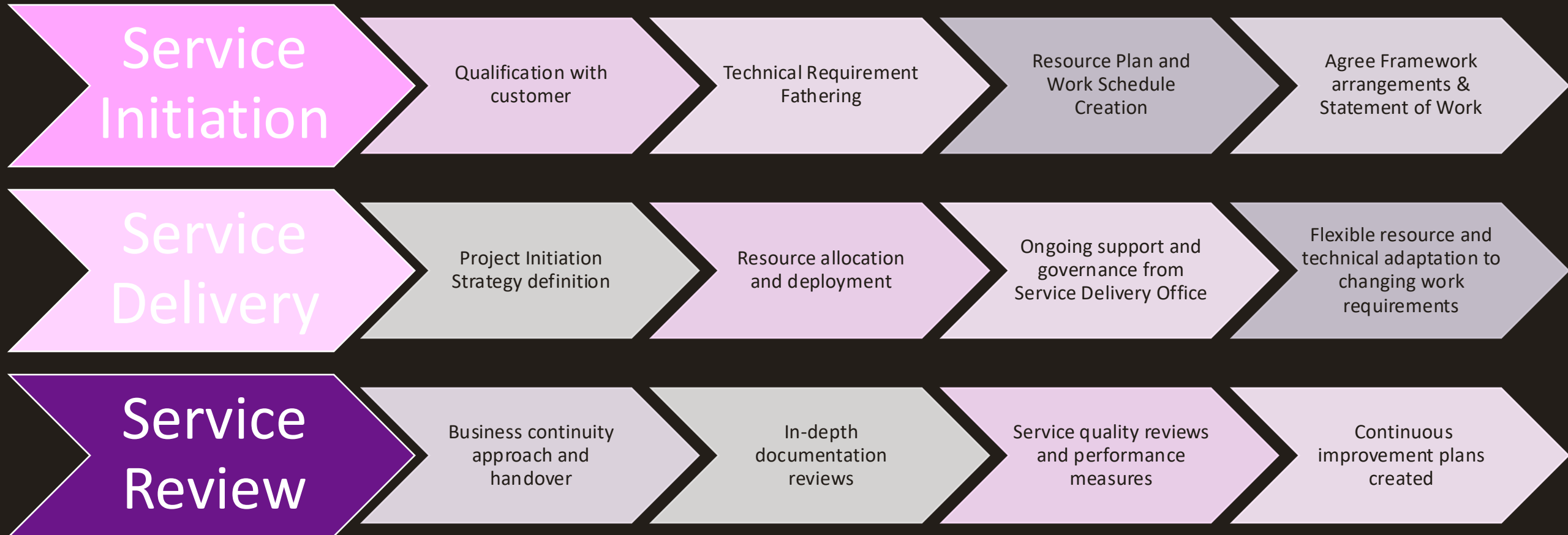
Service Features

- Sectors: Local Government, Local/Combined Authorities, City/Borough/District Councils.
- Service Delivery: T&M, Work Packages, Project/Managed Services and Milestones
- Transformation/Digital/Cloud Project & Programme Discovery, Business Case, and Delivery Management
- Development of strategy, key milestones, and transformation/innovation/technology roadmap
- End-to-end customer journey, user experience (UX) and business process improvement
- Citizen & user-focussed strategic design & implementation
- Business change planning, change management, impact assessments, training, user adoption
- Embedded knowledge transfer through detailed documentation & reporting
- Ensuring alignment to levelling-up & digital inclusion priorities.
- Ongoing service demand-planning, resource-planning, and work scheduling.

Service Benefits

- SC Cleared and DV Cleared Consultants available for deployment
- Comprehensive planning, design, development, and communications planning
- Improved capability for inhouse teams, e.g. Agile, Kanban, Scrum
- Effective governance over risks, issues, changes, progress, dependencies, resources, costs
- Minimal impact to business operations and reduced operational risk
- Scalable & hybrid solutions for small & large projects
- Improved ROI against business case, qualitative and quantitative benefits realisation
- Increased stakeholder engagement, improved user adoption of digital solutions
- PMO manages delivery to Time, Budget, Quality, and Scope measures
- Cost-effective and transparent pricing with focus on Value-for-Money

Our Service Delivery Approach

Service Initiation
- Qualification with customer
- Technical Requirement Fathering
- Resource Plan and Work Schedule Creation
- Agree Framework arrangements & Statement of Work

Service Delivery
- Project Initiation Strategy definition
- Resource allocation and deployment
- Ongoing support and governance from Service Delivery Office
- Flexible resource and technical adaptation to changing work requirements

Service Review
- Business continuity approach and handover
- In-depth documentation reviews
- Service quality reviews and performance measures
- Continuous improvement plans created

Ordering, Onboarding, & Offboarding

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Enquiries

Please send your enquiries and work requirements to:

sthreegcloud@sthree.com

We will contact you to arrange a requirement confirmation meeting with our Project Services Team and as required prepare and agree a costed service quotation for you, including any applicable volume discounts.

Ordering

We will issue you with the required G-Cloud documentation and request a purchase order. Once the PO is received the services will be initiated as per our service delivery model.

Each SOW engagement / work phase will be subject to agreement with the customer. For ongoing services a stage-gate review and approval process will apply to each phase / increment of work. All SOW / work phases are subject to formal review and lessons learned sessions.

Onboarding

Services will be initiated as per our service delivery model. Specifically the service initiation phase plus project / service initiation strategy definition, resource allocation, and deployment.

On a monthly basis, we will complete the mandated management information reports to Government Procurement. Ongoing engagements are managed via individual statements of work which are governed by the framework agreement.

Offboarding

We embed knowledge transfer into our standard service levels assuring that our customers retain all required documentation and knowledge sources from initiation to service transition to BAU at the completion of each engagement, assuring business continuity.

Full project / service closure processes are included in our standard contracted service levels.

Social value

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We want to be recognised as leaders in **diversity, inclusion and equity** within staffing, and help solve complex global issues by making **STEM industries more accessible**.

We also support **under-served communities**. In the UK, we have done this by partnering with **Generating Genius**, the **Aleto Foundation**, and provided **CV and interview support** for young people from under-served communities who are interested in a STEM career.

To positively impact 150,000 lives

Focus on working with businesses in renewable energy

To reduce our absolute carbon emissions by 20%

To increase gender representation at leadership levels to 50/50

Contact us

📍 **Main Office: London**
8 Bishopsgate
EC2N 4BQ

Contact us at:

sthreegcloud@sthree.com

📍 **Our other office locations:**
- Birmingham
- Bristol
- Glasgow
- Leeds
- Manchester

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