GCloud 13

Service Definition
Cloud Organisational Development & Change Management

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Service Description

Cloud Organisational Insight & Intelligence
Service Definition

Extract deep insight from structured and unstructured data using AI, data analytics and machine learning to deliver real-time analytics.

Understand and improve people, leadership, organisation, technology, innovation and organisational agility. Develop high-performing teams and optimise culture.

Use cases: strategic planning, cultural change, innovation, risk management, digital transformation, agile maturity, resilience.

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Features & Benefits

Features

- Measure key metrics against indexes developed by behavioural experts
- In-depth cultural analytics
- Diagnose issues, design improvements for optimal performance
- Real-time situational awareness
- Gain clarity on how your organisation can improve its performance
- Data analytics, natural language processing (NLP), entity extraction
- Understand influential people / influencers: Organisational Network Analysis (ONA)
- Qualitative and quantitative research approaches, proven techniques
- Sentiment analysis, network analysis, net promoter score (eNPS)
- In-depth insights and recommendations: dashboard reporting, visualisation, advanced filtering

Benefits

- 'Always on' approach: continuous, real-time insights
- Enables effective strategic planning and decision-making
- Continuous and data-driven insight and organisational intelligence
- Strategic planning, culture change, innovation, risk management, resilience, digital transformation
- Use insight to adapt as circumstances continue to change
- Full situational awareness of your organisation
- Improve your productivity with cloud and digital transformation projects
- Enable and optimise remote working, greater collaboration, and better networking

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02

About Us

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We exist to help clients to be the best they can be.

Our ecosystem was established to unleash the power of data, digital and technology to help transform the public sector.

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Introductions
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Our consulting engagements are all about outcomes.

You may need to improve, transform, digitalise, rationalise, maximise, grow, save, re-design, increase efficiency, become more effective, optimise, reduce risk, re-imagine the business or a function, increase security, improve organisational resilience, leverage cloud or reset your vision, mission, roadmap and/or strategy.

Whatever your outcome, we tailor our approach, using proven techniques and specialist experts to deliver real and lasting solutions to business issues and challenges, helping good clients to become even better.

2006
Over 15 years
Transforming public sector clients

GDS
User-Centric
We use GDS-aligned techniques

Social Value
Making a real difference to clients and the community

DD&T P&P
End to End Transformation
Covering People, Process, Technology, Data & Digital

Knowledge Transfer
Additional value through coaching & upskilling

Collaborative
Highly transparent, engaging and collaborative approach

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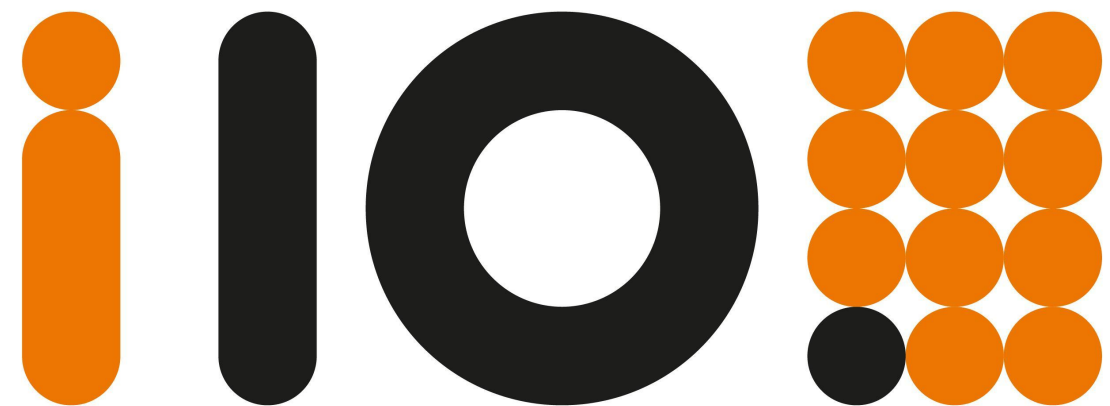
Cloud Transformation

User-centric, agile delivery

Our services are aligned with:

- GDS Service Manual
- Technology Code of Practice
- HMG Cyber Security Principles
- Gov.uk
- NCSC Cloud Security Principles
- WCAG 2.1AA Accessibility Standards

CCS supplier: find us on GCloud, DOS and Digital Programmes frameworks.

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