

NWT

PROGRAMMES AND PROJECTS

CRITICAL THINKING AND EXPERTISE ON DEMAND



PROGRAMME & PROJECT DELIVERY AS A SERVICE

Helping you shape a digital strategy fit for the 21st Century

NWT's Programmes & Projects capability is an effective solution of ensuring the successful delivery of complex and transformational programmes of work. NWT provides a complete range of services including a Critical Friend Review, leadership in your digital transformation programmes & projects or our digital PMO for the right level of governance that your organisation may require.

In addition, NWT has recently started providing services in Artificial Intelligence (AI) such as machine learning, chatbot builders or AI powered quality assurance, testing and performance monitoring.

By combining the appropriate level of governance and digital transformation tools paired with our experienced government practitioners NWT has the right mix to ensure the success of your programme delivery and transition.

Our experience consists of managing and assuring delivery of complex programmes including the implementation of cloud-based solutions and services. NWT can help you turn strategic ambition into deliverable programmes or projects through effective planning and governance, flexible delivery teams and change management.





NWT'S EXPERIENCE IN PROGRAMMES & PROJECTS

FEATURES

- NWT's programme directors, project managers and wider project support staff follow industry best practice to ensure programmes and projects are robustly planned and executed to realise the defined outcomes rapidly and effectively.
- NWT's team has the relevant subject matter expertise in the design of government or ALM programmes, with focus on defining and delivering on core milestones, deliverables and functional / non-functional requirements.
- NWT's digital PMO function defines and establishes your programme governance. Doing so, it analyses and provides data in real time, using contemporary tools that make reporting on core programme metrics efficient and easy to understand.
- NWT ensures effective quality assurance and the overall integrity of the programme by:
 - Focusing inwardly on the internal consistency of the programme
 - Focusing outwardly on coherence with infrastructure planning, interfaces with other programmes and corporate, technical and specialist standards
 - Managing budgets, monitoring expenditure and costs against delivered and realised benefits
 - Establishing effective change control
 - Facilitating the appointment of individuals to project teams
 - Ensuring the delivery of new products or services is to the appropriate level of quality, on time and within budget and to internal control structures.

BENEFITS

- Access to experienced Programme / Transition Directors and Managers on demand in line with the needs of your business.
- Helping you create, design and deliver transformation programmes on time and within budget.
- Empowers your organisation to act digitally through the use of real time data processing tools.
- Enables delivery of successful business benefits aligned to your organisation.
- Improved communication, collaboration and awareness over programme / project delivery.
- Effective control over risks, issues, costs, dependencies, resources, budgets and progress reporting through our digital PMO capability.
- Professional and experienced digital PMO function that drives effective governance throughout all layers of your organisation.
- Consistency in delivery approach, processes and documentation within your organisation. Increased assurance of project delivery to time, quality and budget.
- Specialist project services able to work within your Programme/ Project.
- Flexible design of project delivery services based on business requirement.





Why NWT?

NWT will provide highly experienced programme delivery consultants such as: project managers, project coordinators, trainers, content managers, change managers, subject matter experts, business analysts and IT specialists located in globally diverse delivery centres to effectively guide, manage and support high-visibility initiatives. We offer flexible staffing options to support variations in your project workload and to turn disruptions and challenges into strategic and operational advantages.



Whether they are developing strategy, leading a programme of work or a complete digital transformation, our consultants always take time to fully understand your culture, processes, skillsets, leadership and customers so they can shape a project in a way that wins the hearts and minds of every stakeholder.

Our consultants have real world experience that enables them, and you, to make the right decisions at the right time. They can also draw on the wider expertise and resources of our strategic alliance partners, bringing together the collective team's innovative thinking, to deliver today's digital imperatives.

Working in partnership with your own internal team, our consultants will apply extensive experience and innovative thinking to help you create the necessary artefacts, at the relevant stage of the programme. Whether that is the Business Case, Technology Strategy, Product Roadmap or Transition and Transformation Plan, our consultants will be there to ensure you deliver your strategic imperatives.

We know that it is a daunting task to devise and implement a concise IT strategy aligned with your business goals. At NWT, we are happy to share our experience to support you in producing strategy and technology road maps.





We will also explore the most efficient ways for you to use available resources and exploit technology trends. NWT will enable you to develop a new digital agenda (or adjust an existing one to a changing business strategy) if that is what is required.

We pride ourselves in the intelligent application of appropriate methodologies to enable defined project outcomes which will deliver the changes required by your organisation. NWT has immense experience in leading successful digital transformations in a variety of sectors. We have a strongly collaborative culture that enables us to bring together multiple individuals and teams to focus on solving the problem at hand.

We understand the uniquely complex challenges presented by planning and delivering major programmes and have the understanding, ability and confidence to address these challenges and manage programmes the scale of which can transform your company.

Our core values are simplifying the complex, sharing knowledge and expertise and an unwavering commitment to doing what is right. These values help us remain focused on working as a team to serve our clients and deliver beyond their expectations. We recognise our clients need both long-term, project-based, multi-person engagements and short-term, short-notice, single person engagements, which is why NWT adopts a flexible engagement approach which can deliver either.

Using our nimble and iterative 5D Framework our consultants will help ensure that your technology delivers the required business outcomes. They can introduce and embed project management practices within your organisation to bring improvements in delivery support, governance and more consistent success of your projects. Our Project Directors follow industry best practice to ensure projects are robustly planned and executed to quickly realise the required outcomes for our customers.





NWT's Programmes and Projects capability offers a range of different services relevant to your business needs.

CLOUD MIGRATION (AZURE, AWS, GOOGLE)

Accelerate your digital transformation with our Cloud Migration services. Expertly navigate your move to Microsoft Azure, Amazon Web Services or Google Cloud by capitalising on our proficiency for a smooth and efficient migration and unlocking the full potential of cloud computing for your business. Trust us to elevate your operations with technical excellence.

ARTIFICIAL INTELLIGENCE & MACHINE LEARNING

The cutting-edge technology solution designed to optimise your operational efficiency. Harness actionable insights and propel your enterprise towards intelligent automation, all crafted by our highly skilled technical team. Transformational performance is within reach.

CYBER SECURITY ENHANCEMENTS

Cyber Security Enhancements is a vital service fortifying your organisation against cyber threats, leveraging high-level technical skills to safeguard data and systems with utmost efficiency. Be ready for any digital challenge, ensuring business continuity and integrity.

IT SERVICE MANAGEMENT

ITSM tailors IT processes to align with business objectives, focusing on incident resolution and change management, integral to government entities striving for operational excellence and service efficacy.

DEVOPS IMPLEMENTATION

Accelerate software delivery and enhance team collaboration with our tailored DevOps Implementation service. Unlock efficiency, bolster agility, and drive innovation within your organisation with no added cost concerns. Embrace the future of seamless IT operations today.

DIGITAL TRANSFORMATION

Our Digital Transformation empowers government agencies to interweave digital technology into their core operations, enhancing operational efficacy and elevating public service delivery through the cultivation of technical skills.

AGILE TRANSFORMATION

Embrace adaptability and drive success with our Agile Transformation service, designed to reform project management and product development within the government sector. Tailored to meet the specific nuances of business contexts, our approach ensures a customer-focused, continuously improving operational model for today's dynamic world.

SERVICE TRANSITION

Service Transition facilitates seamless integration of new or altered services into your business, safeguarding operational excellence and minimising downtime for assured service quality and continuity.

NETWORK INFRASTRUCTURE

Network Infrastructure by NWT provides expert design, implementation, and management of secure, robust networking systems to guarantee dependable connectivity essential for your business's seamless operations.

PROCUREMENT MANAGEMENT

Our Procurement Management service ensures efficient sourcing and management of goods and services, aligning procurement processes with project needs.





NWT has a strong track record of delivering complex programmes and projects for public sector and governmental agencies. Here are some case studies to prove this.

NWT'S PROGRAMME MANAGEMENT AS A SERVICE – GOVERNMENT PROGRAMME

Our client, a large government agency, identified the urgent need for a more efficient and coordinated approach to successfully delivering complex public sector initiatives. They needed to centralise their programme management and enhance collaboration across government departments. Additionally, they required support with a large migration initiative which looked at moving core capabilities from legacy systems to the cloud. They partnered with NWT to rely on our expertise in driving successful public sector programme deliveries and cloud migrations.

NWT provided an experience Programme Delivery team that was responsible for formulating and implementing a delivery roadmap to centralise the client's programme management capability.

NWT acted as an invaluable facilitator by fostering collaboration among government departments and implementing robust communication channels and standardised processes. By streamlining workflows and enhancing information sharing we facilitated a more cohesive approach to this public sector client.

Additionally, NWT worked with some of the client's most senior stakeholders to design a cloud migration strategy that would centralise the newly created programme management capability and facilitate the decommissioning of legacy systems.

NWT also stood up a digital PMO which managed all governance aspects, including in-depth risk management throughout all stages of the delivery life cycle to ensure disruption was minimised and the programme delivered within the agreed timelines, quality and budget.

NWT'S PROJECT MANAGEMENT AS A SERVICE – GOVERNMENT PROGRAMME

A major government department was looking for project management support to help transform their IT resourcing strategy. They had been working with a small number of vendors to fulfil all their IT resource needs but wanted to broaden their supplier base so they had access to more specialists which in turn would result in competitive pricing and a more rigorous tender process.

NWT worked closely with the government department to provide a complete solution for reforming their IT resourcing capability. We conducted an in-depth study of the client's requirements, and capabilities. We also appraised possible suppliers and supported with the onboarding and integration of new suppliers. This was a major change management initiative with senior stakeholder involvement.

By leveraging NWT's project management expertise, the government department transformed its IT resourcing model, unlocking new opportunities for growth, efficiency, and technological advancement.

NWT enabled the client to increase the number of IT resource suppliers in their ecosystem, giving them a broader choice of alternatives and encouraging healthy competition among service providers.

Finally, with a larger supplier base available the department benefited from a more competitive pricing model which allowed them to optimise their IT budget and deploy resources more efficiently.





WHAT YOU CAN EXPECT FROM NWT

NWT's Programmes & Projects capability provides either an individual Programme Consultant or a high calibre multi-talented team to help you stay ahead of the technology curve and turn disruptions and challenges into strategic and operational advantages.

We provide senior experts on demand when you need them. We offer a totally scalable and flexible service-based delivery capability. Whatever the engagement, we strive to deliver as much business value as possible and charge based on achieving your business outcomes.

Expect a senior, security cleared Programme Director with considerable industry and public sector experience and a forward-thinking ability to challenge the norms who will:

- Build a comprehensive business case and explain how the business value will be delivered.
- Deliver a direct, honest assessment of your current business context and lay out the steps that need to be taken to achieve your strategic objectives
- Engage with your business and technology teams to establish a methodology of delivering the required changes to your existing business processes
- Monitor and report change progress to key stakeholders
- Energise resources and deliver quality solutions across all work effort
- Provide deep understanding of current UK Government Digital and Technology policy
- Ensure flexible deployment and transparent commercial options designed around the needs of your business.

Our way of working

Prior to the commencement of provision of any service procured under the G-Cloud framework, we request that you provide a completed Purchase Order and Call-Off Contract. We are happy to receive these electronically and are also happy to commence work with a Letter of Intent which indicates that the Purchase Order and Call-Off Contract are being prepared.

All services are invoiced monthly in arrears. Payment terms are 30 days net of date of invoice. Invoices are based on agreed outcomes and deliverables using our published SFIA rate card.

Our onboarding process

Once a purchase order has been received, we will engage with the nominated client point of contact to arrange an engagement start-up meeting with the programme sponsor and other relevant stakeholders.

During this start-up meeting, we confirm the scope of the engagement, the key activities, deliverables and expected outcomes, high-level timescales and the input and engagement required from stakeholders to ensure success. We will then work in partnership to define and agree a Statement of Work and quickly mobilise the appropriate resources and bring our experts onboard quickly and smoothly.

The specific deliverables of this service are tailored on a per engagement basis to reflect context, scale, drivers, requirements, and desired outcomes.

Our offboarding process

Offboarding varies on a per engagement basis to reflect context, client requirements and desired outcomes. Specific activities and deliverables will be defined in detail in the Statement of Work.





Training and knowledge transfer

Typically, NWT takes a “train the trainer” approach throughout any engagements we undertake. Where relevant, your team will be mentored and coached in both the technologies and architectures we are delivering and in how to pass this knowledge on to their colleagues. We work closely with our clients’ technical staff throughout our engagements, helping them to “learn by doing” and transferring essential skills and knowledge to your in-house team. We can also source and arrange formal training for our clients and their staff via relationships we have in place with key vendors and training providers.

Support

Support is carefully tailored to the engagement and the specific requirements of your organisation.

Remote working

All our services can be delivered remotely if required.

In summary

NWT has provided in-depth programme and project delivery support to large Government bodies and can offer innovative solutions for complex programmes of work covering Programme Strategy, Design, Planning, Business Case, Technology Strategy, Product Roadmap, Transition and Transformation Strategy to end-to-end Programme Delivery.

Whether you need short-term assistance to bridge a gap in your migration or transformation capability or a full multi-functional programme team deployed to design and deliver a major transformation, we will apply our wealth of public sector experience to guide you on your digital journey.

To discuss your requirements in more detail, please contact info@newworldtech.io indicating your area of interest and a member of our team will contact you to discuss how we can help you.



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