

G-Cloud Pricing

Kerv Transform

Cloud IT Infrastructure Management for Museums

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1.0 Pricing

1.1 Flexible pricing for every budget

This service offers public sector IT Infrastructure Management for Museums from the Cloud and provides options for a variety of budget models and requirements. Options include shared resources onsite and cloud or pure cloud. Kerv Transform are happy to work with the customer to find a suitable and compliant model that meets the needs of the buyer.

1.2 Service pricing – set up and establish

The service set up and establish shall be billed in accordance to the agreed SOW leveraging the SFIA daily rate card below;

	Strategy & architecture	Business change	Solution development & implementation	Service management	Procurement & management support	Client interface
1. Follow	£400	£400	£400	£400	£400	£400
2. Assist	£500	£500	£500	£500	£500	£500
3. Apply	£600	£600	£600	£600	£600	£600
4. Enable	£700	£700	£700	£700	£700	£700
5. Ensure/Advise	£800	£800	£800	£800	£800	£800
6. Initiate/Influence	£900	£900	£900	£900	£900	£900
7. Set Strategy/Inspire	£1,350	£1,350	£1,350	£1,350	£1,350	£1,350

1.3 Operate and manage

The Service Desk service is provided with a standard operating base cost that is applied on a monthly basis (standard base charge), as well as a utility charge model that ensures that you are charged for utilisation as follows;

Cost per user: 100-499				
Service Desk Triage Only	Triage	Level 1	Level 2	Level 3
Standard support level; 9-5 M-F	£12.00	£15.00	£17.50	£20.00
Enhanced support level; 8-6 M-F	£17.00	£20.00	£22.50	£25.00
Premium support level; 24x7x365	£20.00	£23.00	£27.50	£35.00
Executive support; 24x7x365	£25.00	£27.50	£35.00	£37.50

Cost per user: 500-999

Service Desk Triage Only	Triage	Level 1	Level 2	Level 3
Standard support level; 9-5 M-F	£10.00	£12.50	£15.00	£17.50
Enhanced support level; 8-6 M-F	£12.50	£15.00	£17.50	£20.00
Premium support level; 24x7x365	£15.00	£17.50	£20.00	£22.50
Executive support; 24x7x365	£20.00	£22.50	£27.00	£32.50

Cost per user: 1000+

Service Desk Triage Only	Triage	Level 1	Level 2	Level 3
Standard support level; 9-5 M-F	£8.00	£10.00	£12.50	£15.00
Enhanced support level; 8-6 M-F	£10.00	£12.50	£15.00	£17.50
Premium support level; 24x7x365	£12.50	£15.00	£17.50	£20.00
Executive support; 24x7x365	£17.50	£20.00	£25.00	£30.00

Technical classification levels to be agreed as part of the SOW.

2.0 Further information

Please contact us for further information or to customise your service further

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