

G-Cloud Pricing

Kerv Transform

Cloud IT Server Monitoring and Patch Management

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Contents:

Contents:	1
1.0 Pricing	2
1.1 Flexible pricing for every budget.....	2
1.2 Service pricing – set up and establish	2
1.3 Operate and manage.....	2
2.0 Further information	3

1.0 Pricing

1.1 Flexible pricing for every budget

This service offers public sector IT Server Proactive monitoring at the hardware and or software layer from the Cloud, as well as routine patch management services that are pre-vetted before deployment.

UCNS provides options for a variety of budget models and requirements. Options include shared resources onsite and cloud or pure cloud. UCNS Managed IT are happy to work with the customer to find a suitable and compliant model that meets the needs of the buyer.

1.2 Service pricing – set up and establish

The service set up and establish shall be billed in accordance to the agreed SOW leveraging the SFIA daily rate card below;

	Strategy & architecture	Business change	Solution development & implementation	Service management	Procurement & management support	Client interface
1. Follow	£400	£400	£400	£400	£400	£400
2. Assist	£500	£500	£500	£500	£500	£500
3. Apply	£600	£600	£600	£600	£600	£600
4. Enable	£700	£700	£700	£700	£700	£700
5. Ensure/Advise	£800	£800	£800	£800	£800	£800
6. Initiate/Influence	£900	£900	£900	£900	£900	£900
7. Set Strategy/Inspire	£1,350	£1,350	£1,350	£1,350	£1,350	£1,350

1.3 Operate and manage

UCNS offer a variety of options for server monitoring and estate management. Flexible packages can be arranged based on volume and back end services required;

Description	Metric	PCM <100 devices	PCM >100 devices
Server monitoring	Hardware	£7.75	£6.75
Server monitoring	Software	£8.75	£7.75
Server patch management	Operating System	£6.75	£5.75
Server patch management	Applications	£7.75	£6.75
Packaged services available on request			

Additional service base charge may apply depending on minimum quantity orders

Technical classification levels to be agreed as part of the SOW.

2.0 Further information

Please contact us for further information or to customise your service further

Email	nicholas.cothill@kerv.com
Main Tel	0330 113 5000
Website	www.kerv.com