

Ideagen PleaseReview

Pricing Document

G-Cloud 14

Lot2 Cloud Software

Table of Contents

Ideagen PleaseReview Pricing Document..... 3

Additional Items..... 4

Ideagen Academy..... 4

Customer Success Packs 5

Payment Terms..... 6

Contact details..... 6

Ideagen PleaseReview Pricing Document

PleaseReview License Costs		
Package Type	No. of Licenses	Annual Cost per User
PleaseReview Business Cloud System (Reduced Functionality, maximum 25 users) SaaS	5-25	£203.50
PleaseReview Premium Hosted System	26 – 150	£522.50
	151 – 250	£330.00
PleaseReview dedicated Hosted System Note, system	501- 1,000+	£231.00

Alternative volumes are available on request.

PleaseReview works on an Active licensing model. That means, an unlimited number of users may be set up on the system, each of whom may be given permissions for any of the user types. Users only count towards the licensed number of users of each type when they are included in one or more 'active' review, based on their highest permission level.

- Standard user - able to make edits, comment and review the document, unable to accept changes or set up reviews.
- Power user - able to review, edit, co-author, accept/close changes and set up/complete reviews. For every 1 Power User you will purchase 5 Standard Users.

For details of what is included within each package as standard please refer to the PleaseReview Service Definition document.

Additional Items

- Sector discounts are available to Education and Not for Profit organisations.
- A one-off set-up fee of £1,450 for account set up.
- One initial training session is included within the above costs. Guidance documents and videos will be provided to all users. Additional training can be purchased at £245 per hour.
- Professional service day rate: £1,330.
- Dedicated hosting - £9,500 (additional annual fee).
- API - £10,000 (one off fee).
- For an overview of our system options, or for more information, please contact us directly.
- Ideagen Academy e-learning is available alongside PleaseReview (details below).

Ideagen Academy

Ideagen Academy is a user-friendly e-learning solution specifically designed for training in Ideagen's software suite. Academy provides engaging and easy-to-use learning modules, and develops key skills that will reduce training costs, increase productivity, and ensure competency in your workforce.

Basic package is available free of charge with our solution; our Professional package is available to customers from £656 per year for a single license

	Basic	Professional
--	-------	--------------

Access to basic content	✓	✓
Access course and user reports	✓	✓
Unlimited access to all content		✓
Unlimited users and groups		✓
Upload your own blended or e-learning curricula & content		✓
Create certifications with expiry dates		✓
Customisable URLs & branding		✓
Configuration tools to help you streamline your training programme		✓

Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

The **Essential Plan** provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

The **Standard Plan** elevates the experience with dedicated customer success support, enhanced responsiveness, and exclusive virtual events to help you maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a **15% uplift** in Licence fees shown above.

The **Premier Plan** delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents.

Each plan builds upon the previous tier, ensuring customers can choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a **25% uplift** in Licence fees shown above.

Payment Terms

- Please note that all SaaS contracts are subject to a 2-year minimum term
- All prices exclude VAT
- All invoices are to be paid within 30 days of the invoice date
- The maximum initial duration of any Call-Off contract is 36 months
- Enterprise style deals and time limited discounts may be available
- Individual prices may increase during the contract as per CCS guidelines
- Service may be terminated with 30 days' notice as per framework guidelines

Contact details

Please forward your enquiry to g-cloud@ideagen.com where your enquiry will be passed to the most appropriate team member. Please include your name, contact number, organisation and a brief description of your request.

Head Office: +44 (0) 1629 699100

General: info@ideagen.com

Ideagen, 1 Mere Way, Ruddington Fields Business Park, Nottingham NG11 6JS