

Ideagen Quality Management Professional (formerly Q-Pulse)

Pricing Document

G-Cloud 14

Lot2 Cloud Software

Table of Contents

Ideagen Quality Management Professional Pricing Document.....3

Professional Standard3

Professional Plus5

Payment Terms:.....6

Other6

Customer Success Packs7

Availability of Trial Service7

Ideagen Quality Management Professional Pricing Document

Ideagen Quality Management Professional is a best in class QMS system for organisations requiring robust Quality management solutions.

All pricing is based on a SaaS cloud hosted platform: reliable, fully managed, highly secure & performant cloud hosted infrastructure.

Platform Fees are an annual base charge; Implementation fees are an initial one-off fee. These are scoped out based on a number of days required and charged at a standard daily rate.

There is then an addition cost based on number of user licences required. User licences available are Primary and Secondary. Costs are cumulative within tiers, hence pricing for the first 1-4 users are as given, followed by specified pricing for users 5-9 etc.

Professional Standard

Documents, Audit, CAPA, Customer, Suppliers, Assets, People & Training, Custom Dashboards, Basic Academy, Mobile App

Base Fees

Professional Standard	
Annual Platform Fee	One-off Implementation Fee
£15,000	£1,330 per day

Licences

Professional Standard		
Pricing Band	Primary Licences Each	Secondary Licences Each
1-4	£720	£122
5-9	£664	£113
10-24	£608	£103
25-49	£563	£96
50-99	£518	£88
100-249	£473	£80
250-499	£435	£74
500-999	£398	£68
1,000+	£368	£63

Validation Services

Service	Price
IQ/OQ Validation Pack	£4,000
IQ/OQ/PQ Validation Pack**	£9,320
OR	
VaaS Validation as a Service	£20,000

**Optional Additional 7 Modules: DOCS | CAPA | AUDIT @ £3,990 each; ASSETS | SUPPLIER @ £2,660 each; CUSTOMER | PEOPLE/TRAINING @ £1,995 each

Professional Plus

Includes Documents, Audit, CAPA, Customer, Suppliers, Assets, People & Training, Custom Dashboards, Occurrences & Incidents, Basic Academy, Mobile App

Base Fees

Professional Plus	
Annual Platform Fee	One-off Implementation Fee
£20,000	£1,330 per day

Licences

Professional Plus		
Pricing Band	Primary Licences Each	Secondary Licences Each
1-4	£864	£146
5-9	£797	£136
10-24	£730	£124
25-49	£676	£115
50-99	£622	£106
100-249	£568	£96
250-499	£522	£89
500-999	£478	£82
1,000+	£442	£76

Validation Services

Service	Price
IQ/OQ Validation Pack	£4,500
IQ/OQ/PQ Validation Pack**	£9,820
OR	
VaaS Validation as a Service	£25,000

**Optional Add 8 Modules: DOCS | CAPA | AUDIT @ £3,990 each; ASSETS | SUPPLIER @ £2,660 each; CUSTOMER | PEOPLE/TRAINING @ £1,995 each; IMS @ £6,650

All additional professional services such as implementation and additional technical services are charged at a daily rate of £1,330.

Additional Databases are available at a cost of £3,000 charged annually.

Payment Terms:

- ▶ All prices exclude VAT.
- ▶ All invoices are to be paid within 30 days of the invoice date.

Other

- ▶ 10% discount is offered for non-profit organisations.
- ▶ 15% discount is offered for Education sector.
- ▶ The maximum duration of any Call-Off contract is 36 months
- ▶ Enterprise style deals and time limited discounts may be available.
- ▶ Individual Prices may increase during the contract as per CCS guidelines.
- ▶ Service may be terminated with 30 days' notice as per framework guidelines.

Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

The Essential Plan provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

The Standard Plan elevates the experience with dedicated customer success support, enhanced responsiveness, and exclusive virtual events to help you maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a 15% uplift in Licence fees shown above.

The Premier Plan delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents. Each plan builds upon the previous tier, ensuring customers can choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a 25% uplift in Licence fees shown above.

Availability of Trial Service

A free trial is not available for Ideagen Quality Management Professional; if you would like further information, please contact Ideagen directly using the details below and we will be happy to discuss the options available.

Contact details

Please forward your enquiry to g-cloud@ideagen.com where your enquiry will be passed to the most appropriate team member. Please include your name, contact number, organisation, and a brief description of your request.