



iProov G-Cloud'14 Pricing Document

iProov is offered as a SaaS model, and prices for G-Cloud are offered exclusively for procurement by UK Public Sector agencies via the G-Cloud framework.

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Proof of Concept (PoC)

iProov makes available to public sector organisations a free evaluation period, during which iProov will provide implementation and solution architecture support for integration and testing. This support is provided in conjunction with a Trial Service Provider, which is the API credentials required to consume the Service.

What is included in the free PoC package?

iProov initial proof of concept - FREE OF CHARGE		
Project	Maximum users	250
	Maximum duration	4 weeks
Support	Testing types supported	Integration workflow
		UX and user success
	Solution support	In-hours support by ticket

		Pre go-live support including full documentation and integration guides
Software	Front-end software version	Current version of mobile/web client
	Hosting	Multi-tenant environment (EU)
	Service provider config	Standard configuration of service provider
	TPS rate limiting	0.2

Enterprise Service Packages

iProov offers four enterprise packages, geared towards customers with a range of volume scales and operating considerations. The Pro Platinum package in particular is geared towards national-security-level requirements, for implementations with a nation-state scale.

Note that the table below provides a highlight of the key distinctions between alternative service packages. Additional services including Customer Success and implementation may also be included.

Service package		Bronze	Silver	Gold	Pro Platinum
Implementation fee		£15,000	£40,000	£65,000	£100,000
Annual Service fees		£18,000	£60,000	£180,000	£1,000,000
Assurance technology	Dynamic Liveness technology available	✓	✓	✓	✓
	Express Liveness technology available	✓	✓	✓	✓
Service availability	99.5%	✓			
	99.9%		✓		
	99.95%			✓	✓
Support model	Support in-hours by ticket	✓	✓	✓	✓
	Support 24hrs by ticket		✓	✓	✓
	Support in hours by phone + ticket out of hours			✓	✓
Cloud hosting	Multi-tenant environment capped 1TPS	✓			
	Multi-tenant environment with reserved 1TPS		✓		
	Multi-tenant environment with reserved 2TPS			✓	

	2x Dedicated environments for staging and development capped at 1TPS				✓
	1x Dedicated environment for live production with reserved 3TPS				✓
Per Transaction Rates (Excl. Bolt-ons)					
Transaction Bundle Examples		100,000	250,000	500,000	1,000,000
Biometrics	Face Biometrics - Express Liveness	£0.30	£0.27	£0.25	£0.20
	Face Biometrics - Dynamic Liveness	£0.91	£0.80	£0.70	£0.61
	Palm Biometrics	£1.34	£1.20	£1.05	£0.92
	Fingerprint Biometrics	£1.63	£1.44	£1.26	£1.10
Decentralised Identity	Verifiable Credentials	£3.00	£2.50	£2.25	£2.00
	OIDC-bridge				
	Mobile Wallet				
Documents	OCR capability (Hybrid incl. Automated and Manual)	£1.50	£1.31	£1.20	£1.11
	OCR capability (Automated)	£0.75	£0.66	£0.60	£0.55
	NFC capability	£1.00	£0.80	£.70	£0.61
Bolt-ons	Hosting - Additional single-tenant server instance with 1 TPS - annual charge	£90,000			
	Hosting - Additional 1 TPS per instance - monthly charge	£7,500			
	Hardware, Software & Maintenance On-site Installation and setup - one-off fee (incl. Scoping) Pedestrian use case	£10,000 Small form factor installation - single pod (device) £50,000 Medium form factor installation – 4 pod (device) installation			

	Hardware, Software & Maintenance (incl. Scoping)	Small form factor - single pod (device) incl. camera, software, and maintenance £588,000 per annum
	Pedestrian use case	Medium form factor - 4 pod incl. camera, software, and maintenance £1,600,000 per annum
	Hardware, Software & Maintenance (incl. Scoping)	In-vehicle use case Small form factor - single pod (min. two) incl. ruggedized camera, software, and maintenance £895,000 per annum
	In-vehicle use case	Medium form factor - 4 pods pod min. incl. ruggedized camera, software, and maintenance £2,100,000 per annum
	DBS Check - Basic/Standard	£18 plus £5 admin fee
	DBS Check - Enhanced	£38 plus £5 admin fee
	System of Record integration (incl. full scoping and core api integration for one use case)	£100,000

Key Concepts and Definitions

Transaction means a request by API call to an iProov Product for a Token.

- Transaction bundles may be purchased in advance. Any transactions in excess of the numbers purchased in bundles will be billed at the month's end as overage.
- Several Bundles may be purchased and be active concurrently, and overage will only be charged once total transaction volumes have exhausted all available bundle capacity.
- Bundles will be credited from the day on which payment is received.
- Bundles expire 12 months from purchase.

Overage is billed at the below rates per Transaction:

	Per Transaction Overage Charge
Biometrics	£1.70
Decentralised Identity	£2.10
Documents	£2.10

Multi-tenant environment is the default hosting mode for the service, located in the EU.

Single-tenant environment is a hosting mode option where the client can request a hosting instance in any required location (as available) with no other customers able to make use of the same service.

TPS is Throughput Per Second, the rate at which transactions can be initiated. The TPS given is the reserved base-load capacity for the service provided, rather than the maximum capacity.

Per-transaction capacity charge is the charge applicable for each transaction for capacity.

The Capacity Charge is billed at the below rates per Transaction:

	Per Transaction Capacity Charge
Biometrics	£0.02
Decentralised Identity	£0.02
Documents	£0.02

Fee and Payment Terms

- 1. Contract length:** Minimum three-year initial period.
- 2. Invoice terms:** Invoices will be issued for:
 - a. Service package fees, annually in advance
 - b. Bolt-ons, in advance upon execution of relevant order form
 - c. Transaction Bundles in advance as outlined in the Key Concepts and Definitions above
 - d. Per-transaction capacity charge, monthly in arrears.
- 3. Payment terms:** Net 30 days from invoice. The client will pay amounts due in the manner reasonably instructed by iProov from time-to-time (e.g. via bank or wire transfer). Any charge to iProov's bank details must be agreed in writing between the parties.