

Delivery Partner Services

Service Definition
G-Cloud 14 2024

Service Overview

Delivery Partner Services

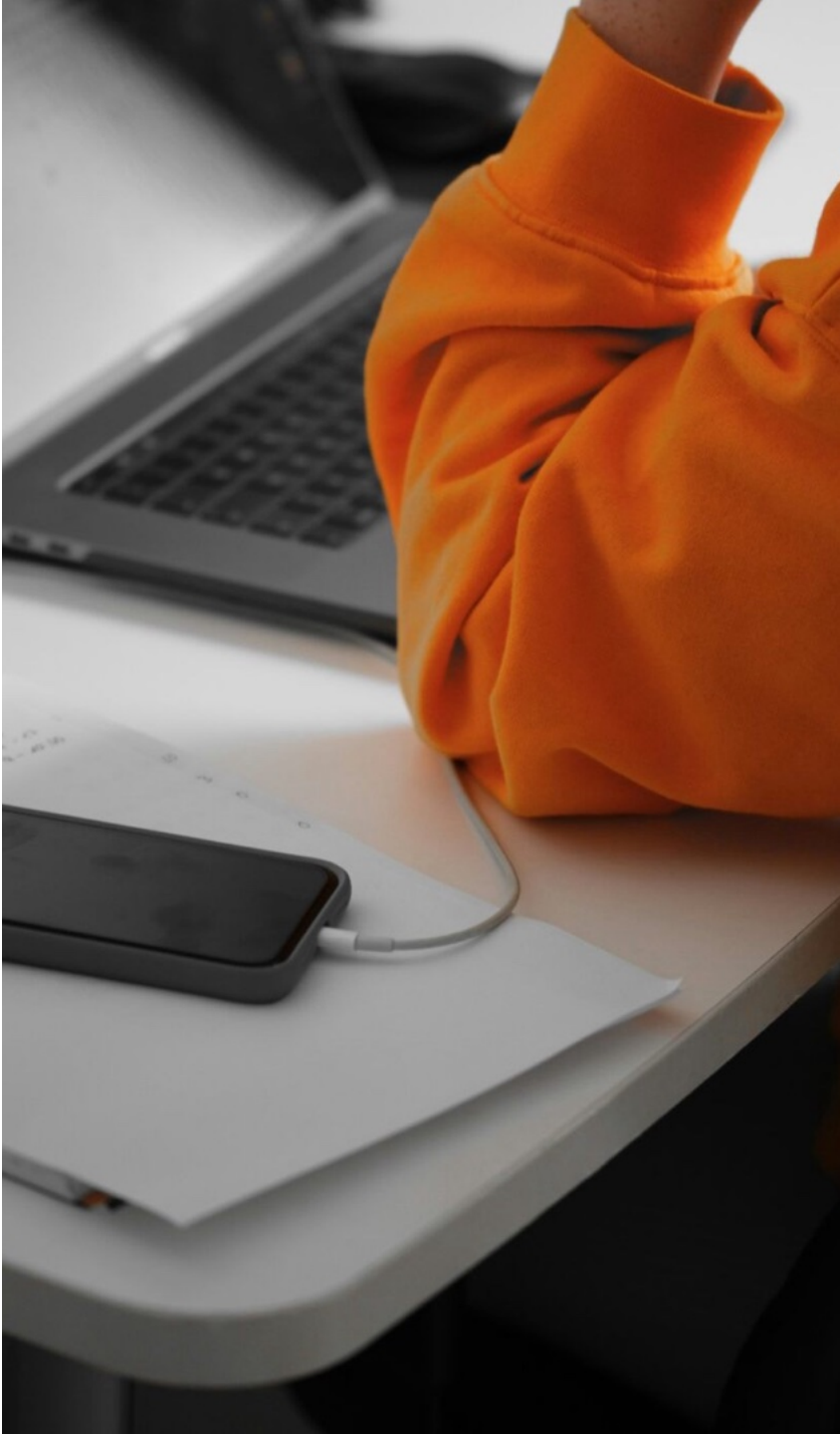
As a Delivery Partner, BetterGov provide client-side advice, guidance and delivery support for strategic transformation projects and programmes across Digital, Data, Technology and Change. Agile based methodologies, combined with rapidly deployed, skilled, cross-functional experts (security cleared – SC / DV) to meet the specific delivery needs.



Features

- Flexible access to technical SC cleared specialists with GDS experience
- Strategy, design, procurement, exit and transition planning and delivery
- Effective knowledge-transfer, up-skilling, coaching and mentoring
- Technology Driven Design/Development (TDD) Business Driven Design/Development (BDD)
- Continuous improvement Continuous development (CI/CD)
- Scalable, on-demand access to specialist Security Cleared Cloud/ DDaT resource
- Support passing GDS Assessments from experienced technical and delivery resource
- Flexible approach using a variety of methodologies (Agile, SAFe, Waterfall)
- MSP qualified resources to enable successful delivery of customer projects
- Vendor agnostic utilising open source and open standards





Benefits

- Rapid access to multi-disciplinary teams of Security Cleared (SC) specialists
- User-led culture transformation, enabled by cloud digital technology
- Clearly defined work packages, based on the delivery of outcomes
- Reduced cost through optimised and scalable delivery approach
- Development and implementation of delivery governance and processes
- Reduced Onboarding Time, Immediate Project Start with Experienced Resource
- Support is integrated within customer team structures and culture
- ICAgile, CSM, PSM, PSPO, Kanban, Prince2, MSP, ITIL, ITQSB qualified
- Collaborative delivery and effective knowledge-transfer, up-skilling, coaching and mentoring
- Agile, PRINCE2 and MSP certified professionals

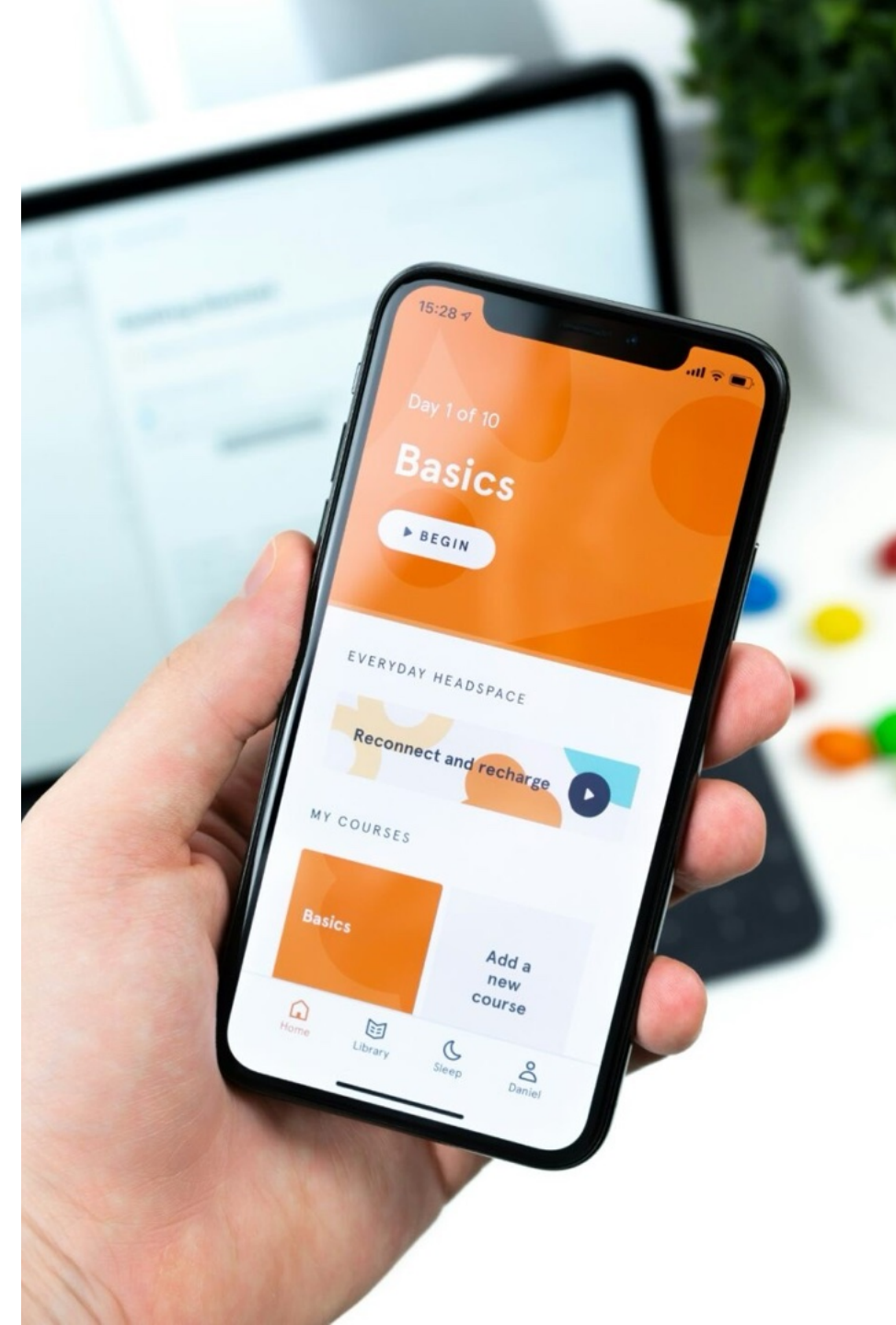
About Us

Who we are?

BetterGov started out as system implementation experts in Local Government and now support some of the largest Central Government Departments in delivering cloud and transformation programmes. We are user-focused, results-driven and Agile. We have experienced teams which can embed seamlessly with your existing people, deliver as a stand-alone teams or work to enhance your existing capabilities through training, coaching and mentoring.

What do we do?

We work in the open, collaborating with client teams and 3rd parties to deliver cloud and transformational change. We often act as a Technical Delivery Partner, supporting clients to build new products and transform their services. We also deliver on fixed scope pieces of work adhering to the GDS service standards taking services from discovery through to alpha, beta, and live. We can engage flexibly through fixed-price, capped T&M, and results-based models.





Why choose BetterGov?

Our Experience

- Complex digital and cloud projects and programmes across Government and other large public sector organisations
- Rapid, Agile projects to make immediate impact

Our People

- Highly experienced and qualified
- Skilled at embedding with your teams, sharing knowledge and leaving them stronger because of our engagement

Our Commitment to Excellence

- We build lasting relationships with clients, based on demonstrable success and exceptional outcomes
- Agile, collaborative account and engagement management means we're responsive to changing needs
- Never-ending improvement, innovation and staying ahead of the curve

DIGITALLY DRIVEN, SOCIALLY EMPOWERED



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