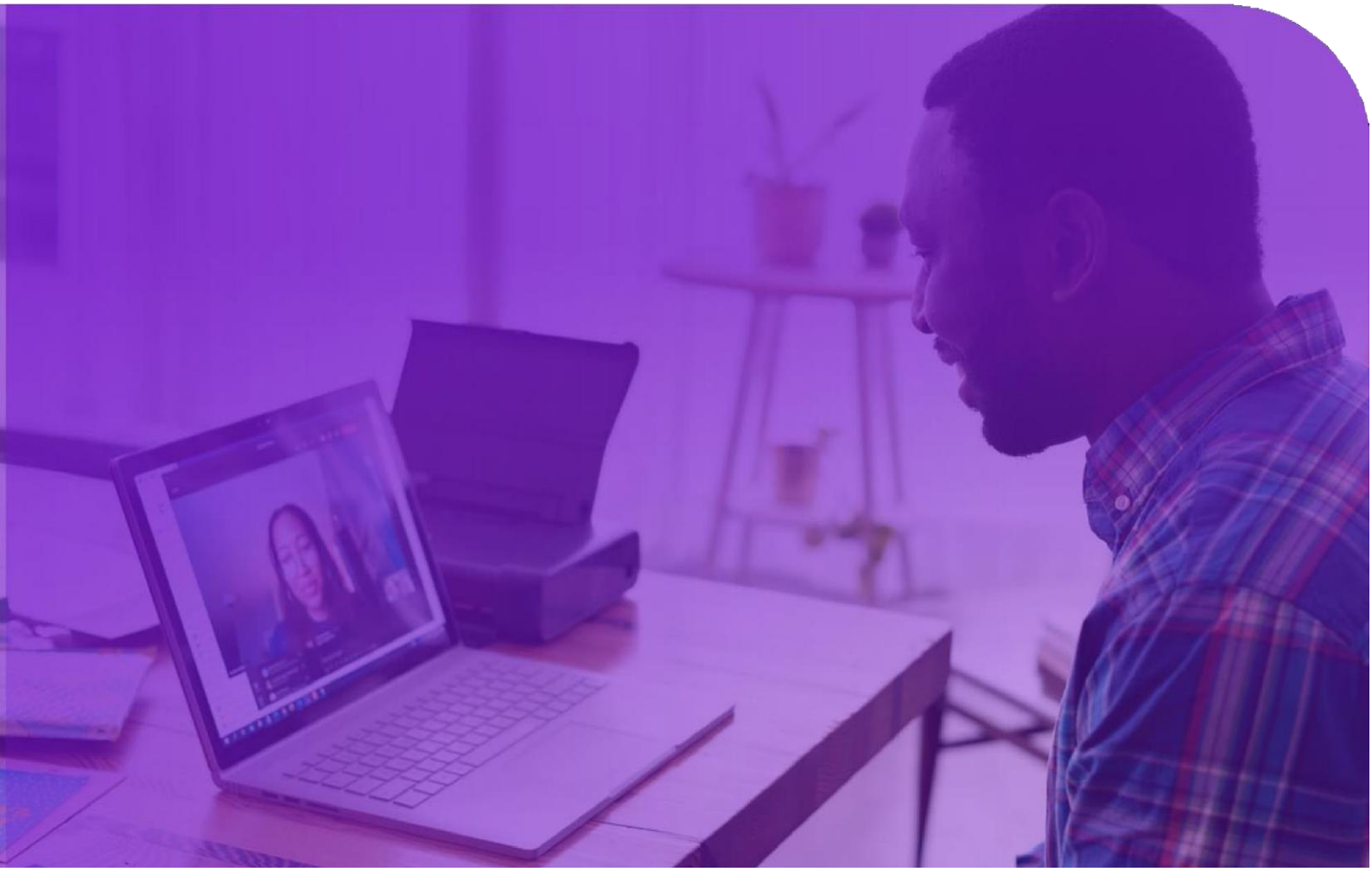


cloudThing Limited (trading as
Kerv Digital)



G Cloud 14

kerv



AI Development Services, Copilot Solutions, Continuous Improvement, Delivery & Support

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Service Description

AI and Machine Learning development services provided by a Microsoft Solutions accredited Partner. Support enterprise AI adoption programmes including M365 Copilot enablement, governance, security alignment, user adoption and operational readiness. Automate manual processes, provide intelligent solutions to customers and staff, implement predictive science/analytics and more.

Features

- Flexibly delivered AI solution development with continuous improvement
- Integrate with industry leading Microsoft Azure AI services incl. Copilot
- Implement machine learning (ML), optimise experiences based on data
- Microsoft 365 Copilot enablement, configuration and optimisation
- Discovery driven approach with direct access to data scientists
- Develop hypothesis and validate through pilot development
- Specifically define how ROI will be achieved and measured
- Embed decision making capability in your business solutions
- Complete solution development from discovery to production deployment
- Agile delivery approach aligned to GDS service principles

Benefits

- Achieve value creation aligned to business strategy using AI
- Reduce cost, improve data practices, automate processes and more
- Leverage experience of Kerv Digital domain experts in your sector
- Use AI to analyse data and improve service delivery
- Accelerate safe and effective adoption of generative AI technologies
- Gain efficiency by automating otherwise manual processes
- Improve analytics for better data driven decision making
- Identify patterns and factors affecting your organisation, drive improvement
- Accelerate digital transformation, integrate with existing processes and services
- Become an AI leader in your sector, rapid implementation
- Get exactly what's needed through an agile, open design, approach

How We Plan Our Service:

We provide a flexible and collaborative approach to planning and strategy development, from ideation (including business case writing), all the way through to live service and subsequent continuous improvement. We have a dedicated project management office who specialise in technology delivery and have experience at all stages of the programme lifecycle, including supporting service development from pre-alpha onwards.

We do this through a proven, GDS aligned, Agile Scrum and PRINCE2 wrapped methodology, combined with ITIL-based operational service delivery (using our award-winning DevSecOps capability). Our preference is to work openly through sprints with customers and partners, using a one-team, one-goal approach, and use a continuous delivery principle to provide demonstrable benefit as early as possible in all of our work.

Whilst implementation phases are run as a series of agile sprints, the inputs, outputs and processes governing them are closely monitored and tightly controlled. Project plans are aligned with deliverables and a burn-up of points is used to provide clear activity status, leading to a high degree of confidence in milestones

About Kerv

We help your business get ahead - and stay there.

Tech should put people first, so culture is crucial. Combining ingenuity and emotional intelligence, we use advanced technology to solve your trickiest problems in smart and human-centred ways.

Kerv Digital continues Kerv Digital's mission of delivering disruptive tech with business and social impact. Whether you want to increase productivity or make better decisions, we use custom accelerators to get you ROI in record time. Get ready for digital transformation done different.



Data

Get to the root of your problems and

Experience design



Exploit your data to make more



informed decisions. We'll help you harness Microsoft Dataverse, Artificial Intelligence and predictive insights to uncover hidden opportunities and get ahead.

Software development

Don't spend on problems we've already solved. Component-led design means we've got a huge library of problem-solving code and add-ons. Which makes your bespoke software more economical.



prototype solutions at Design Thinking and Catalyst Workshops. Then we build the intuitive, accessible tech that meets your unique needs.

DevSecOps

Maximise uptime and regularly deploy updated code through industry leading CI and CD approaches. We've supported some of the UK's largest live software deployments.



Microsoft Power Platform

Building on Microsoft Power

and adding our Microsoft Dynamics 365 to another accelerators and Centre of level for your business - with our user Excellence support, we'll help you improve and innovate across specific accelerators.

multiple departments and business cases.

Microsoft

Take



Dynamics 365

the problem-solving capacity of Platform

experience design and free, sector

Terms & Conditions

All Services provided are governed by the G Cloud 14 Framework Terms and Conditions. Additional Terms may apply dependent upon the service being purchased; these may include:

- **Licensing requirements**

Licences and subscriptions are the customer's responsibility, except where Kerv Digital is explicitly engaged to deliver licences and subscriptions within the service. Kerv Digital are able to provide licenses to support your project via the cloud solution provider route. Please enquire or view our software listings on G cloud.

- **Data Privacy**

Data privacy agreements/GDPR

Your Obligations

*In order to deliver the service, we may require:

- **Secure Access**

Access to VPN's and internal systems may be a requirement based on the work undertaken

- **Collaboration**

Access to key stakeholders required to ensure smooth service delivery, using modern collaboration tools

- **Requirements**

Information to help us plan service onboarding, typically discovered through documented initial questionnaire and live discovery workshops

Contact Us

We are happy to assist and talk through how this service along with others, can be tied together to support your digital

Transformation



T: 0121 393 4700

E: hello@kerv.com

W:

<https://kerv.com/aboutkerv/kerv-practices/kerv-digital/>

