

Pricing

On capitation, between £0.35- £0.17+VAT per patient per year.

Pricing model:

| Fee – Per Patient/Per Year | Contracted Patient List Size |
|----------------------------|------------------------------|
| £0.35 | 0 – 50,000 |
| £0.33 | 50,001 – 100,000 |
| £0.31 | 100,001 – 200,000 |
| £0.29 | 200,001 – 700,000 |
| £0.23 | 700,001 – 1,500,000 |
| £0.17 | 1,500,000+ |

Further discounts are available based on term:

| Term (years) | 1 | 2 | 3+ |
|-----------------------|----|-----|-----|
| Discount (percentage) | 0% | 15% | 25% |

We operate a full SaaS platform and therefore our pricing is all inclusive. The model includes:

- Full access to the platform (including integrated video, telephony, and messaging options)
- Online training
- Service deployment
- 1st and 2nd line support – throughout the lifetime of the agreement
- 24/7 access to our online support portal (including case studies, user guides, clinical templates, resources, templates, and practical videos)
- Regular "drop-in" webinar Q/A sessions led by our Transformation Team
- Bespoke support from our Transformation team to help embed business change
- Full reporting package (incorporating platform usage, patient activity and patient experience)