



Service Definition
*Agile / Capability Transformation /
Training and Development*

Who We Are

Olive Jar Services include a range of activities that ensure successful implementation of your cloud service. We design and deliver cloud based services from Discovery to Live. We provide full agile multi-disciplinary teams who are ready to commence work on your service immediately.

Our teams are agile skilled resources who have specialist knowledge in their fields of expertise. This includes areas such as User Research, Design, Test, Implementation, Development, QA, Data Migration, Architecture, Security, Scalability and Maintainability of Cloud services.

We work with your internal teams, building the service to achieve the goals set. We can coach internal teams and mentor your team as needed, to help them upskill rapidly.

Agile / Capability Transformation / Training and Development

Features

We've provided classroom training and 1:1 coaching in Agile, Business Analysis, User Research and Product Ownership. We coach technical areas, including Azure, Data Migration and Integration and helped setup support pipelines and Service Operating Manuals.

We've trained apprentices on DevOps, continuous delivery and integration, robust and scalable environment management and lean capabilities. Upskilling through pair programming and mentoring of apprenticeships to support the full Software Development Life Cycle.

We've mentored Business Analysts in user story definition, tools and technique enhancement, agile development and stakeholder management. We facilitate workshops, 1:1s and shadowing activities, to complement on the job mentoring.

We've delivered Agile coaching, to deliver true value from using Agile methodologies within the constraints of the organisation. Our consultants embed skills and behaviours, making change sustainable by coaching at all levels, creating effective support pipelines.

- Hands on training and upskilling from Olive Jar experts
- Knowledge transfer enabling long-term change
- Digital by Default Service Standards
- New ways of working in line with your specific needs
- Readiness assessments of technologies, people and processes
- Focus on adding value when transitioning to cloud services
- Existing cultures assessed, and improved culture changes implemented
- Transformation processes streamlined across your organisation

Benefits

- Using our knowledge from many other Government projects
- Implementing new tools and technologies reducing costs and time
- Leading projects, ensuring delivery and risks known and mitigated
- Long-term internal capability skills improved
- Teams more receptive to change ensuring success
- Improved processes in place to suit your organisation
- Digital Services and Business Lines brought into harmony
- Positive behaviours reinforced, including problem solving capabilities
- Lasting change implemented across all digital business levels

Services offered but not limited to:

- Agile Coaching and Mentorship
- Product Ownership
- Service Ownership
- Delivery Management
- User Research
- User Experience
- Content & Service Design
- Prototyping and Implementation
- Migration
- Full Stack Development
- Auditing
- AI & Machine Learning
- Support

Features

- Research, Architecture and Design
- Building the service to be maintainable, scalable and secure
- Supporting the service once live
- Aligning to GDS Service Standards when necessary

Benefits

- Continuous improvement
- Continuous deployment
- Reduction of errors and live costs
- Security

A selection of our Public Sector Clients:



Department for
Business & Trade



Office for Product
Safety & Standards



Department
for Education



Standards
& Testing
Agency



Department
of Health &
Social Care



Department for Levelling Up,
Housing & Communities



Leeds
CITY COUNCIL



England



Health Education England