

# Service Definition Cloud Support



#### About Olive Jar



## Who We Are

Olive Jar Services include a range of activities that ensure successful implementation of your cloud service. We design and deliver cloud based services from Discovery to Live. We provide full agile multi-disciplinary teams who are ready to commence work on your service immediately. Our teams are agile skilled resources who have specialist knowledge in their fields of expertise. This includes areas such as User Research, Design, Test, Implementation, Development, QA, Data Migration, Architecture, Security, Scalability and Maintainability of Cloud services.

We work with your internal teams, building the service to achieve the goals set. We can coach internal teams and mentor your team as needed, to help them upskill rapidly.



OLIVE JAR DIGITAL

#### Features

- Experts, bringing many years of experience
- Knowledge transfer and up-skilling for internal teams
- Developing roadmaps
- Experience working with any organisation, large or small
- Expert advice on the correct solution and solutions available
- Solutions offered which add value and align with needs
- Expertise covering: modelling, migration, security, transformation, maturity assessments
- Designing solutions, cloud architecture, performance.
- Extensive education sector knowledge / data knowledge

#### **Benefits**

- Expertise in all areas of cloud services
- Skilled in leadership and remote-working
- Building of solutions on production scale
- Using our knowledge from many other Government projects
- Delivering scalable, adaptable and secure platforms
- Providing an understanding of constraints and opportunities for your organisation
- Improved quality of data
- Implementing new tools and technologies reducing costs and time
- Leading projects, ensuring delivery and risks known and mitigated.

Olive Jar's team are specialists, holding years of experience and skills to support the process of large-scale solutions for cloud-based digital services. We work closely with our clients to define their strategy and to ensure the project is delivered smoothly and efficiently.



Cloud

#### Core Services

#### Services offered but not limited to:

- Agile Coaching and Mentorship
- Product Ownership
- Service Ownership
- Delivery Management
- User Research
- User Experience
- Content & Service Design
- Prototyping and Implementation
- Migration
- Full Stack Development
- Auditing
- Al & Machine Learning
- Support

#### Features

- Research, Architecture and Design
- Building the service to be maintainable, scalable and secure
- Supporting the service once live
- Aligning to GDS Service Standards when necessary

### **Benefits**

- Continuous improvement
- Continuous deployment
- Reduction of errors and live costs
- Security





#### A selection of our Public Sector Clients:



Department for Business & Trade Office for Product Safety & Standards







Department of Health & Social Care



Department for Levelling Up, Housing & Communities



