



Service Definition *Analysis*

About Olive Jar

Who We Are

Olive Jar Services include a range of activities that ensure successful implementation of your cloud service. We design and deliver cloud based services from Discovery to Live. We provide full agile multi-disciplinary teams who are ready to commence work on your service immediately.

Our teams are agile skilled resources who have specialist knowledge in their fields of expertise. This includes areas such as User Research, Design, Test, Implementation, Development, QA, Data Migration, Architecture, Security, Scalability and Maintainability of Cloud services.

We work with your internal teams, building the service to achieve the goals set. We can coach internal teams and mentor your team as needed, to help them upskill rapidly.

Analysis

Olive Jar Digital offers full Business Analysis for customers, which focuses on Digital Transformation and supporting the transition to cloud-based services. Through a wide range of techniques our business analysis experts seek user needs, how to measure your successes and advise on policy or tech constraints ensuring work carried out by your teams aligns with your vision and desired outcome.

It's important that the product/services offered will deliver value. Our experienced consultants will :

- Identify and analyse problems that may affect the successful adoption of the service.
- Analyse business requirements and user needs.
- Gather and analyse data.

They will provide this detailed analysis, demonstrating progress to key stakeholders and delivery team members, meaning there is a shared vision and understanding as the project progresses through iterations. Our analysis team offer support throughout the delivery lifecycle.

Features

- Robust Business Analysis gaining information from all stakeholders
- Risk assessments
- Capturing requirements, articulating them and recording them
- Management, grooming and prioritising the backlog
- Impact assessments and Gap Analysis
- Creation of all necessary artefacts for the project
- Modelling, impact mapping and storey mapping
- Creation of process flows
- Agile, 'Just in time' techniques used ensuring no wasted effort

Benefits

- Using our knowledge from many other Government projects
- Implementing new tools and technologies reducing costs and time
- Leading projects, ensuring delivery and risks known and mitigated
- Allows alignment of the organisation, users, and constraints
- Ensuring that products and outcomes deliver value
- Allows detailed and accurate planning
- Gain information in a timely manner
- We generate insights and optimise workflow
- Provides support to ongoing delivery of cloud-based services
- Allows better and easier decision making

Services offered but not limited to:

- Agile Coaching and Mentorship
- Product Ownership
- Service Ownership
- Delivery Management
- User Research
- User Experience
- Content & Service Design
- Prototyping and Implementation
- Migration
- Full Stack Development
- Auditing
- AI & Machine Learning
- Support

Features

- Research, Architecture and Design
- Building the service to be maintainable, scalable and secure
- Supporting the service once live
- Aligning to GDS Service Standards when necessary

Benefits

- Continuous improvement
- Continuous deployment
- Reduction of errors and live costs
- Security

A selection of our Public Sector Clients:



Department for
Business & Trade



Office for Product
Safety & Standards



Department
for Education



Standards
& Testing
Agency



Department
of Health &
Social Care



Department for Levelling Up,
Housing & Communities



Leeds
CITY COUNCIL



England



Health Education England