G-Cloud 14 Wavenet Pricing Document

Lot3 Pricing Document | 02/05/2024

Document information

Versions and releases

Version	Changed by	Date	Details
V1.0	Charlie Riddle		Release

Document Scope Introduction

Wavenet Limited is a specialist Cloud Services company offering a range of hosted solutions for Data, Voice and Connectivity.

This pricing guide is divided into six sections:

- Cloud Hosting Services
- Cloud Software Services
- Wavenet Limited Support and Services

Wavenet Limited offer both managed and self-service Cloud platforms built across multiple UK Secure datacenters with multiple interconnects to provide a resilient UK based environment.

The services provided are built on back-end VMware and Hyper-V platforms and can be tenanted or dedicated depending on the end user compliancy requirements. These includes services such-as but not limited to Operating system, monitoring, management, patching, anti-virus, system administration and 24/7 pro-active support.

Each service is priced on a per unit, per hour or month basis dependent on the type of service required and all products and services relate to the minimum terms and terms and conditions of the contract.

For more help with pricing calculations please contact the Wavenet Limited sales team on 03300412700.

Our full terms and conditions and other information relating to our company, products and services please visit our website https://www.wavenet.co.uk .

Services and subscriptions listed within this pricing guide are for reference only and are subject to Wavenet Limited terms and conditions.

Some/part or all services listed within the pricing guide are dependent on other services to be subscribed to for the full solution. For example; (but not limited to) A virtual server instance must have RAM, CPU and storage assigned to it.

Wavenet Limited will also recommend certain products or solutions are delivered with security or support services to ensure the security, protection and management of the service.

These requirements and dependencies will be discussed at contractual stage.

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1. 3 Cloud Support Services (Lot 3)

1.1.   Wavenet Limited Managed Security Operations

Wavenet Managed 24/7 SOC Support

Product NAME	Unit of Measure	Price (GBP £)	Description
Managed SOC (SIEM / MDR / XDR)	Monthly	£5.75 - £150	Per User/License

Wavenet VmaaS (Vulnerability Management as a Service)

Product NAME	Unit of Measure	Price (GBP £)	Description
VMaaS - Cloud Agents for Servers	Monthly	£2	Scoping Required
VMaaS - Cloud Agents for Endpoints	Monthly	£2	Scoping Required
VMaaS - External IP Scanning (upto 25)	Monthly	£250	Scoping Required
VMaaS - External IP Scanning (26-50)	Monthly	£500	Scoping Required
VMaaS - Agent Deployment	One Time	£500	Scoping Required
VMaaS - Scanner Deployment and Setup	One Time	£500	Scoping Required
VMaaS - Network Package	Monthly	£55	Scoping Required
VMaaS - Network Package	One Time	£650	Scoping Required
VMaaS - Virtual Scanner Appliance License	Monthly	£66	Scoping Required
VMaaS - Virtual Scanner Appliance License	One Time	£790	Scoping Required
VMaaS - Internal IP Scanning	Monthly	POA	Scoping Required

Wavenet Cyber Essentials and (Plus)

Product NAME	Unit of Measure	Price (GBP £)	Description
Cyber Essentials Plus Assessment - Day Rate - Weekday	One Time	£1000	Per Day
Cyber Essentials Plus Readiness - Day Rate - Weekday	One Time	£1000	Per Day
Cyber Essentials Readiness - Day Rate - Weekday	One Time	£1000	Per Day
Cyber Essentials Readiness	One Time	£1000	Per Day
Cyber Essentials Remote Assistance	One Time	£500	Per Day
Cyber Essentials On-Site Support	One Time	£1000	Per Day
Cyber Essentials Self-Assessment (0-9 Employees)	One Time	£320	
Cyber Essentials Self-Assessment (10-49 Employees)	One Time	£440	
Cyber Essentials Self-Assessment (250+ Employees)	One Time	£600	
Cyber Essentials Self-Assessment (50-249 Employees)	One Time	£500	
Cyber Essentials Plus Assessment	One Time	£1000	Per Day
Cyber Essentials Plus Audit (0-9 Employees)	One Time	£2300	
Cyber Essentials Plus Audit (10-49 Employees)	One Time	£2400	
Cyber Essentials Plus Audit (250+ Employees)	One Time	£2500	
Cyber Essentials Plus Audit (50-249 Employees)	One Time	£2450	

Cyber Essentials Plus Readiness Assessment	One Time	£1500	Per Day

Wavenet Cyber Incident Response

Product NAME	Unit of Measure	Price (GBP £)	Description
Incident Response Annual Pre-Incident Assessment - per Day - Annual Term	One Time	£1500	Per Day
Incident Response Pre-Paid Retainer - per Day	One Time	£1500	Per Day
Incident Response Training - per Day	One Time	£1500	Per Day
Incident Response Team Leader per Day	One Time	£1500	Per Day
Incident Response Team Member - Day Rate - Weekday	One Time	£1000	Per Day
Incident Response Team Leader - Day Rate - Weekday	One Time	£1500	Per Day
Incident Response Pre-Paid Retainer - per Hour (Remote)	One Time	£250	Per Hour
Incident Response Retainer	One Time	£1000	Per Day

Wavenet Azure Professional Services

Product NAME	Unit of Measure	Price (GBP £)	Description
Azure Professional Services	One Time	£1000 - £2000	Per Day

Wavenet Cloud Physics right-sizing

Product NAME	Unit of Measure	Price (GBP £)	Description
Cloud Physics Right-Sizing	One Time	£1000 - £2000	Per Day

Wavenet MDR / XDR Services

Product NAME	Unit of Measure	Price (GBP £)	Description
MDR - Managed EDR (up to 99 users)	Monthly	£5.75	Agent License required
MDR - Managed EDR (up to 99 users) - Install	One Time	£30	Per Agent / User
MDR - Managed EDR (100 - 249 users)	Monthly	£4.75	Agent License required
MDR - Managed EDR (100 - 249 users) - Install	One Time	£30	Per Agent / User
MDR - Managed EDR (250 - 499 users)	Monthly	£4	Agent License required
MDR - Managed EDR (250 - 499 users) - Install	One Time	£30	Per Agent / User
MDR - Managed EDR (500 - 999 users)	Monthly	£3.5	Agent License required
MDR - Managed EDR (500 - 999 users) - Install	One Time	£30	Per Agent / User
MDR - Managed EDR (1000+ users)	Monthly	£3.5	Agent License required
MDR - Managed EDR (1000+ users) - Install	One Time	£30	Per Agent / User

Product NAME	Unit of Measure	Price (GBP £)	Description
MXDR - Managed XDR (up to 99 users)	Monthly	£9.75	Agent License required
MXDR - Managed XDR (up to 99 users) - Install	One Time	£30	Per Agent / User
MXDR - Managed XDR (100 - 249 users)	Monthly	£8.75	Agent License required
MXDR - Managed XDR (100 - 249 users) - Install	One Time	£30	Per Agent / User

MXDR - Managed XDR (250 - 499 users)	Monthly	£8	Agent License required
MXDR - Managed XDR (250 - 499 users) - Install	One Time	£30	Per Agent / User
MXDR - Managed XDR (500 - 999 users)	Monthly	£7.50	Agent License required
MXDR - Managed XDR (500 - 999 users) - Install	One Time	£30	Per Agent / User
MXDR - Managed XDR (1000+ users)	Monthly	£7.50	Agent License required
MXDR - Managed XDR (1000+ users) - Install	One Time	£30	Per Agent / User

Wavenet Crowdstrike Falcon MDR

Product NAME	Unit of Measure	Price (GBP £)	Description
CrowdStrike MSSP Protect (Falcon Prevent + Falcon Control & Respond)	Monthly	£3	Agent Only Install charges apply
CrowdStrike MSSP Defend (Falcon Prevent + Falcon Insight + Threat Graph Standard)	Monthly	£8	Agent Only Install charges apply
Crowdstrike EDR	Monthly	£3 - £75	Support Charged in addition

Wavenet Knowbe4

Product NAME	Unit of Measure	Price (GBP £)	Description
KnowBe4	Monthly	£1.61	
Security Awareness & Training Standard Service per User	Monthly	£3	
Security Awareness & Training Enhanced Service per User	Monthly	£5	

Wavenet Microsoft Defender for Identity

Product NAME	Unit of Measure	Price (GBP £)	Description
Microsoft Defender for Identity per User (Licence Only) [Annual Commitment]	Monthly	£4.5	License Only
Microsoft Defender for Identity per User (Licence Only) [Monthly Commitment]	Monthly	£5.40	License Only
24/7 SOC Support for Microsoft Defender for Identity per User	Monthly	£1.5	License Only
24/7 SOC Installation for Defender for Identity	One Time	£500	License Only

Wavenet Microsoft Defender for Cloud Apps

Product NAME	Unit of Measure	Price (GBP £)	Description
Microsoft Defender for Cloud Apps [Annual Commitment]	Monthly	£2.9	License Only
Microsoft Defender for Cloud Apps [Monthly Commitment]	Monthly	£3.48	License Only

Product NAME	Unit of Measure	Price (GBP £)	Description
Microsoft Defender for Cloud Apps (Nonprofit Staff Pricing) [Annual Commitment]	Monthly	£3.60	License Only

Wavenet Microsoft Defender for Endpoint

Product NAME	Unit of Measure	Price (GBP £)	Description
Microsoft Defender For Endpoint EDU (Licence Only)	Monthly	£1.9	License Only
Microsoft Defender for Endpoint P1 (Licence Only) [Annual Commitment]	Monthly	£2.5	License Only
Microsoft Defender for Endpoint P1 (Licence Only) [Monthly Commitment]	Monthly	£3	License Only
Microsoft Defender for Endpoint P2 (Licence Only) [Annual Commitment]	Monthly	£4.3	License Only
Microsoft Defender for Endpoint P2 (Licence Only) [Monthly Commitment]	Monthly	£5.16	License Only
Microsoft Defender for Endpoint Server (Licence Only) [Annual Commitment]	Monthly	£3.9	License Only
Microsoft Defender for Endpoint Server (Licence Only) [Monthly Commitment]	Monthly	£4.68	License Only
Microsoft Defender For Endpoint P2 EDU (Licence Only)	Monthly	£2.10	License Only

Wavenet Managed SIEM

Product NAME	Unit of Measure	Price (GBP £)	Description
MDR - Managed SIEM (up to 99 users)	Monthly	£13	Scoping Required
MDR - Managed SIEM (up to 99 users) - Programme Management	One Time	£20	Per Agent / User
MDR - Managed SIEM (100 - 249 users)	Monthly	£11.25	Scoping Required
MDR - Managed SIEM (100 - 249 users) - Programme Management	One Time	£15	Per Agent / User
MDR - Managed SIEM (250 - 499 users)	Monthly	£9.5	Scoping Required
MDR - Managed SIEM (250 - 499 users) - Programme Management	One Time	£10	Per Agent / User
MDR - Managed SIEM (500 - 999 users)	Monthly	£8.75	Scoping Required
MDR - Managed SIEM (500 - 999 users) - Programme Management	One Time	£5	Per Agent / User
MDR - Managed SIEM (1000+ users)	Monthly	£5	Scoping Required
MDR - Managed SIEM - Programme Management	One Time	£1000	Per Agent / User
MDR - Managed SIEM platform provisioning	One Time	£1000	Scoping Required
MDR - Managed SIEM Sites	One Time	£150	Per Agent / User
MDR - Managed SIEM Server Remote Installation	One Time	£50	Scoping Required
MDR - Managed SIEM Log Source Data Points	One Time	£500	Per Agent / User
MDR - Managed SIEM Log per GB (Variable as Per MS Azure pricing)	Monthly	Variable	Scoping Required

1.2.   Wavenet Limited Cyber Security Professional Services

Wavenet Penetration Testing

Product NAME	Unit of Measure	Price (GBP £)	Description
Connectivity Day	One Time	£1000	Per Day
Laptop Prep Day	One Time	£1000	Per Day
Reporting and Analysis	One Time	£1000	Per Day
Reporting QA	One Time	£1000	Per Day
Project Management	One Time	£1000	Per Day
Authenticated Internal Infrastructure Assessment	One Time	£1000	Per Day
Unauthenticated Internal Infrastructure Assessment	One Time	£1000	Per Day
Automated Vulnerability Scan	One Time	£1000	Per Day
Penetration Test	One Time	£1000	Per Day
External Infrastructure Assessment	One Time	£1000	Per Day
Firewall Ruleset Review	One Time	£1000	Per Day
VPN Assessment	One Time	£1000	Per Day
Mobile Application Assessment	One Time	£1000	Per Day
Unauthenticated Web Application Assessment	One Time	£1000	Per Day
Authenticated Web Application Assessment	One Time	£1000	Per Day
Build Review	One Time	£1000	Per Day
Incident Response Team Leader per Day	One Time	£1500	Per Day
Project Management - Day Rate - Weekday	One Time	£750	Per Day
Cyber Security Deployment Engineer - Day Rate - Weekday	One Time	£1000	Per Day
Remote Cyber Security Deployment Engineer - Hourly Rate - Weekday	One Time	£150	Per Hour
Incident Response Team Member - Day Rate - Weekday	One Time	£1000	Per Day
Cyber Security Consultant - Day Rate - Weekday	One Time	£1250	Per Day
Red Team Consultant - Day Rate - Weekday	One Time	£1250	Per Day
Incident Response Team Leader - Day Rate - Weekday	One Time	£1500	Per Day
Active Directory Review	One Time	£1000	Per Day
API Assessment	One Time	£1000	Per Day
AWS Cloud Configuration Review	One Time	£1000	Per Day
Azure Cloud Configuration Review	One Time	£1000	Per Day
GCP Configuration Review	One Time	£1000	Per Day
Office 365 Configuration Review	One Time	£1000	Per Day
Source Code Review	One Time	£1000	Per Day
Network Configuration Review	One Time	£1000	Per Day
Wireless Network Assessment	One Time	£1000	Per Day
Database Review	One Time	£1000	Per Day
Firewall Configuration Review	One Time	£1000	Per Day
Firewall Penetration Test	One Time	£1000	Per Day

Scenario Based Infrastructure Assessment	One Time	£1000	Per Day
VLAN Segregation Assessment	One Time	£1000	Per Day
Segregation Assessment	One Time	£1000	Per Day
VPN Configuration Assessment	One Time	£1000	Per Day
Authenticated Web Application Scan	One Time	£1000	Per Day
Unauthenticated Web Application Scan	One Time	£1000	Per Day
Thick Client Application Assessment	One Time	£1000	Per Day
Citrix Breakout Assessment	One Time	£1000	Per Day
API Configuration Review	One Time	£1000	Per Day
Cloud Application Assessment Review	One Time	£1000	Per Day
Cloud Segregation Assessment	One Time	£1000	Per Day
Cloud Penetration Test	One Time	£1000	Per Day
Containerisation Review	One Time	£1000	Per Day
Kubernetes Review	One Time	£1000	Per Day
Open Source Intelligence (OSINT) Assessment	One Time	£1000	Per Day
Social Engineering - Physical	One Time	£1000	Per Day
Social Engineering - Remote	One Time	£1000	Per Day
Phishing Assessment	One Time	£1000	Per Day
Red Teaming	One Time	£1000	Per Day
MDM Review	One Time	£1000	Per Day
Kiosk Review	One Time	£1000	Per Day
SCADA Penetration Test	One Time	£1000	Per Day
Smishing Assessment	One Time	£1000	Per Day
Vishing Assessment	One Time	£1000	Per Day
Mobile Device Review	One Time	£1000	Per Day
Hardware Assessment	One Time	£1000	Per Day
Wifi Configuration Review	One Time	£1000	Per Day
CRM Security Assessment	One Time	£1000	Per Day
Remote Access Review	One Time	£1000	Per Day
Threat Intelligence	One Time	£1000	Per Day
Incident Response Retainer	One Time	£1000	Per Day
Root Cause Analysis	One Time	£1000	Per Day
Log Review	One Time	£1000	Per Day
Radio Frequency Review	One Time	£1000	Per Day
Operational Technology Penetration Test	One Time	£1000	Per Day
Firmware Assessment	One Time	£1000	Per Day
Load Balancer Assessment	One Time	£1000	Per Day
BlackBox Assessment	One Time	£1000	Per Day
GreyBox Assessment	One Time	£1000	Per Day

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1.3.   Wavenet Limited Remote Cloud Monitoring and Support

Wavenet Managed Remote Monitoring

Product NAME	Unit of Measure	Price (GBP £)	Description
Server Proactive Monitoring and Management	Monthly	£46	Per Server
Remote Monitoring installation fee	One Time	£200	Per Server

Wavenet Managed Remote Server Support

Product NAME	Unit of Measure	Price (GBP £)	Description
Remote Server Support - Working Hours (M-F 9-5 excl. Bank Holidays)	Monthly	£35	Per Server
Remote Server Support - Extended Hours (M-F 8-8 excl. Bank Holidays)	Monthly	£50	Per Server
Remote Server Support - Extended Hours (24/7)	Monthly	£100	Per Server

Wavenet Managed Remote Server Patch Management

Product NAME	Unit of Measure	Price (GBP £)	Description
Patch Management Service - User Device Patching	Monthly	£3.5	
Patch Management Service - Server Device Patching	Monthly	£27.5	Per Server
Patch Management Service Monthly Status Report	Monthly	£32.5	
Patch Management Service of VMWare - POA	Monthly	POA	
Patch Management Service per Firewall	Monthly	£32.5	
Patch Management Service per Wireless Access Point	Monthly	£20	
Patch Management Service per SAN Controller	Monthly	£41.25	
Onboarding fee for Patch Management	One Time	£15	Per Server

1.4.   Wavenet Professional Services

Wavenet Professional Services – On-site Engineer

Product NAME	Unit of Measure	Price (GBP £)	Description
Working Hours - Full Day	One Time	£825	
Working Hours - Half Day	One Time	£450	
Working Hours – Subsequent hours	One Time	£110	
Out Of Hours – Full Day	One Time	£1650	
Out Of Hours – Half Day	One Time	£850	
Out Of Hours – Subsequent hours	One Time	£175	

Wavenet Professional Services – Remote Engineer

Product NAME	Unit of Measure	Price (GBP £)	Description
Working Hours - Full Day	One Time	£825	
Working Hours - Half Day	One Time	£450	
Working Hours – Subsequent hours	One Time	£110	
Out Of Hours – Full Day	One Time	£1650	
Out Of Hours – Half Day	One Time	£850	
Out Of Hours – Subsequent hours	One Time	£175	

Wavenet Professional Services – Project Management

Product NAME	Unit of Measure	Price (GBP £)	Description
Senior PM - Working Hours - Full Day	One Time	£1250	
Senior PM - Working Hours - Half Day	One Time	£800	
Senior PM - Out Of Hours – Full Day	One Time	£1950	
Senior PM - Out Of Hours – Half Day	One Time	£1050	
Working Hours - Full Day	One Time	£1000	
Working Hours - Half Day	One Time	£600	
Out Of Hours – Full Day	One Time	£1750	
Out Of Hours – Half Day	One Time	£850	

Wavenet Professional Services – Consultancy

Product NAME	Unit of Measure	Price (GBP £)	Description
Working Hours - Full Day	One Time	£1000	
Working Hours - Half Day	One Time	£600	
Out Of Hours – Full Day	One Time	£1750	
Out Of Hours – Half Day	One Time	£850	

Wavenet Professional Services – Training

Product NAME	Unit of Measure	Price (GBP £)	Description
Working Hours – Full Day	One Time	£825	
Working Hours – Half Day	One Time	£450	