

Migration Service Definition

Prepared for G-Cloud 14

06/05/2024

Services

Service Design

We will provide service design to the Customer to optimise the business processes their administrators and employees use to deliver community benefits using the Cenefits application.

Cenefits also includes optional Benefit Templates to standardise the types of community benefits the Customer would like to fulfill. We will help to design these Benefit Templates to best meet the Customer's needs.

Data Migration

Cenefits includes template files for Projects and Benefits which allow the Customer's administrators to mass import existing data into the application.

We will check the information that the administrators intend to import to make sure it is appropriate and imports correctly.

Bespoke Training

We will provide bespoke training to the Customer and / or their suppliers to explain how to use the application from the different user perspectives.

API Integration

Cenefits includes a public API that allows the Customer's users to authenticate, query organisations and projects, and to inject benefits into the application.

We will provide bespoke training and support to the Customer and / or their provider to explain how to integrate their upstream or downstream application with the Cenefits API.

Appendices

Data Privacy

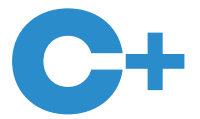
Wildcat is accredited under the United Kingdom government's Cyber Essentials scheme:

<https://iasme.co.uk/cyber-essentials/ncsc-certificate-search/>

We have defined a set of information security policies and processes based on controls from the Cyber Essentials and ISO27001 standards. The Managing Director is the person responsible for ensuring that we regularly conduct risk assessments and follow the policies and processes we have defined.

Personnel

Wildcat is accredited under the Living Wage Employer scheme:



<https://www.livingwage.org.uk/accredited-living-wage-employers>