

## **General Terms and Conditions**

### **Introduction:**

These General Terms and Conditions ("Terms") govern your use of our IT services and related products (collectively, the "Services") from Sandhata Technologies Ltd. By accessing or using our Services, you agree to comply with these Terms. Please read them carefully before proceeding.

These are general terms and conditions. Specific terms and conditions can be provided during engagement of any services related to the company.

### **1. Definitions:**

**"Company," "We," or "Us":** Refers to [Your Company Name], the provider of the Services.

**"Client," "You," or "Your":** Refers to the individual or entity accessing or using the Services.

**"Services":** Refers to the IT services and related products offered by the Company.

**"Agreement":** Refers to these General Terms and Conditions and any additional terms and policies referenced herein.

### **2. Scope of Services:**

- We provide a range of IT services, including but not limited to software development, cloud hosting, and technical support.
- The scope of services will be outlined in a separate agreement or statement of work (SOW) signed by both parties, as well as specific terms and conditions.

### **3. Payment Terms:**

- Payment for our services is due in accordance with the terms specified in the invoice.
- Late payments may incur interest charges at the rate specified by law.

### **4. Intellectual Property:**

- All intellectual property rights in the Services, including but not limited to software, code, designs, and documentation, remain the property of the Company.
- Client retains ownership of any data or content provided to the Company for use in connection with the Services.

### **5. Confidentiality:**

- Both parties agree to keep confidential any proprietary or sensitive information disclosed during the course of the engagement.
- Confidential information may only be disclosed to authorized personnel on a need-to-know basis.

### **6. Limitation of Liability:**

- To the maximum extent permitted by law, the Company shall not be liable for any indirect, incidental, or consequential damages arising out of or in connection with the Services.
- The total liability of the Company under this Agreement shall not exceed the total fees paid by the Client for the Services.

#### **7. Termination:**

- Either party may terminate the Agreement upon written notice if the other party breaches any material provision of the Agreement and fails to cure such breach within a reasonable period.
- Upon termination, all outstanding fees shall become immediately due and payable, and each party shall return or destroy any confidential information obtained from the other party.

#### **8. Governing Law and Dispute Resolution:**

- This Agreement shall be governed by and construed in accordance with the laws of the United Kingdom of Great Britain & Northern Ireland.
- Any dispute arising out of or in connection with this Agreement shall be resolved through arbitration in accordance with the laws of the United Kingdom of Great Britain & Northern Ireland.

#### **9. Amendments:**

- We reserve the right to amend these Terms at any time by providing notice to the Client. Continued use of the Services after such notice constitutes acceptance of the amended Terms.

#### **10. Entire Agreement:**

- These Terms, together with any additional terms and policies referenced herein, constitute the entire agreement between the parties with respect to the subject matter hereof and supersede all prior agreements and understandings, whether written or oral.

By accessing or using our Services, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you have any questions or concerns, please contact us at [accounts@sandhata.com](mailto:accounts@sandhata.com).