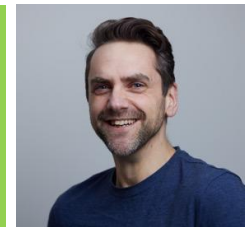
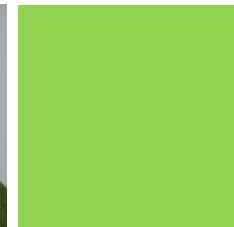
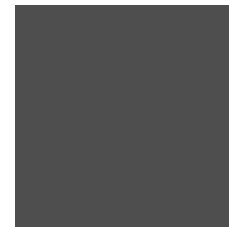
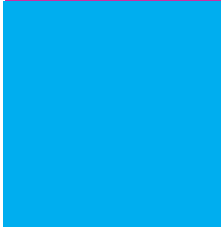
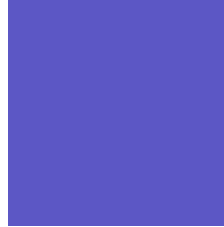


DIGITAL CHAMPIONS PROGRAMME

Build skills across your
organisation to unlock the full
potential of Microsoft 365

theinform team 

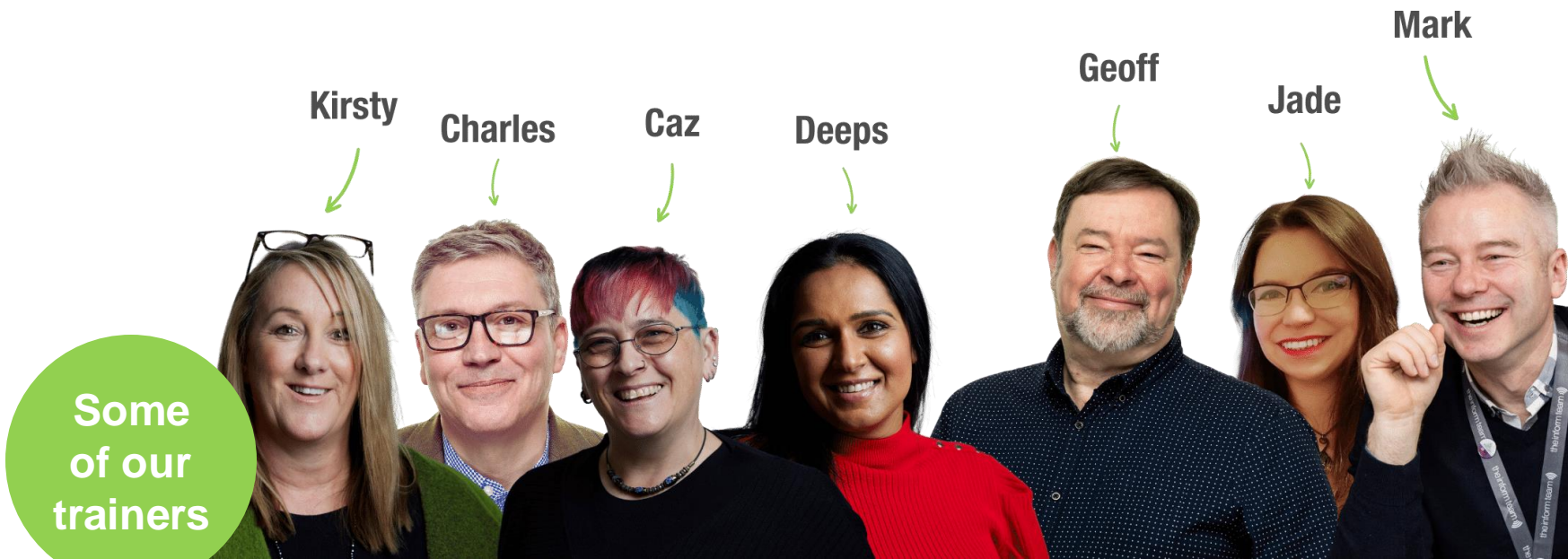


DIGITAL CHAMPIONS PROGRAMME

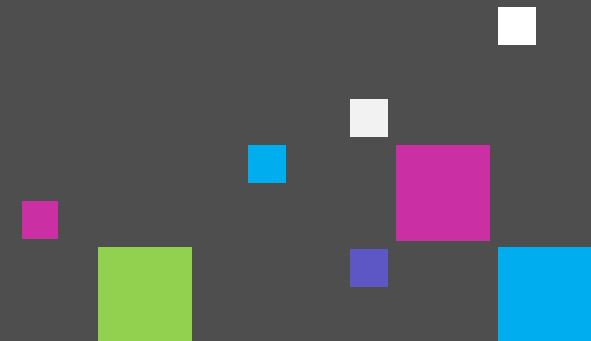
Create a team of Microsoft 365 experts and super users

Inform's digital champions programme drives new ways of working for technology adoption and digital transformation. We identify, engage and upskill your digital champions network, transforming excitement into expertise with tailored training and bespoke support. We'll empower your digital champions to become Microsoft 365 advocates and share skills with their peers.

“They’re friendly, approachable and exhibit the kind of behaviours we'd want in a partner by how they work and interact with us”



Head of Digital Development and
Information Governance
NHS DERBY AND DERBYSHIRE ICB





OUR APPROACH

Inform's digital champions programme strategically enhances your organisation's Microsoft 365 utilisation. We transform employees from users to advocates, enabling a culture of shared digital proficiency. Our tailored training and ongoing support cultivate a network of informed influencers, essential for collaborative success and seamless digital adoption across your organisation.

BENEFITS



Improve adoption of M365 through peer advocacy and support



Makes M365 accessible, engaging and relevant for your workforce



Empowers your people to take ownership of technology change



Bespoke plan targets the apps and skills your people need



Develop digital expertise across all levels of your organisation

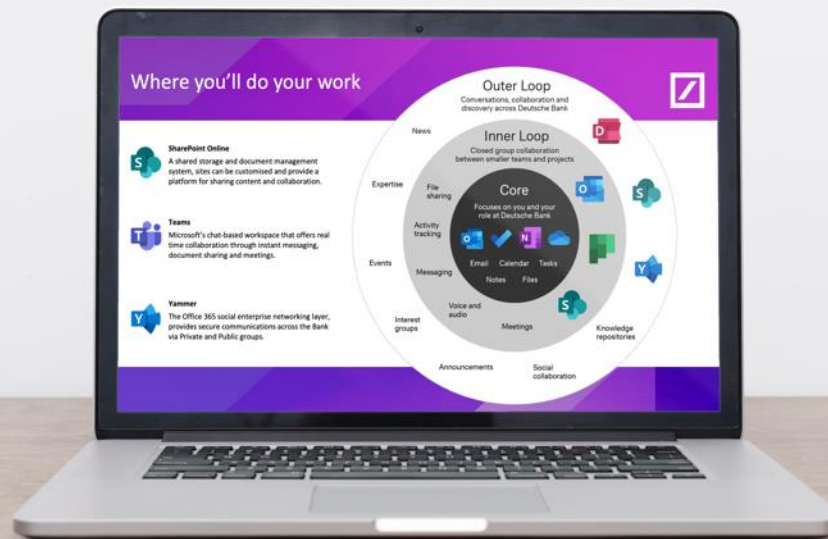
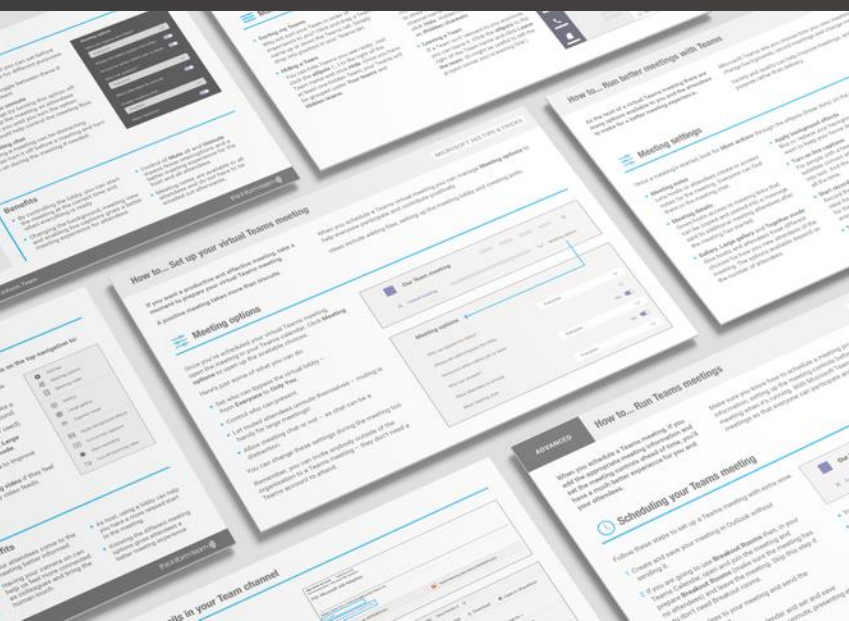
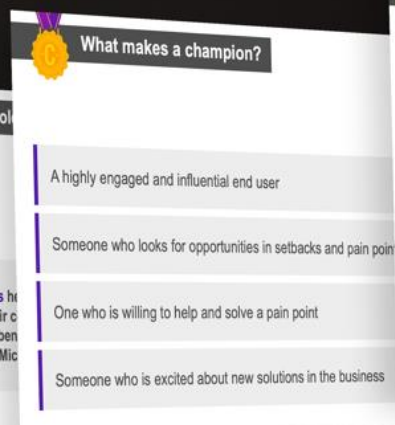
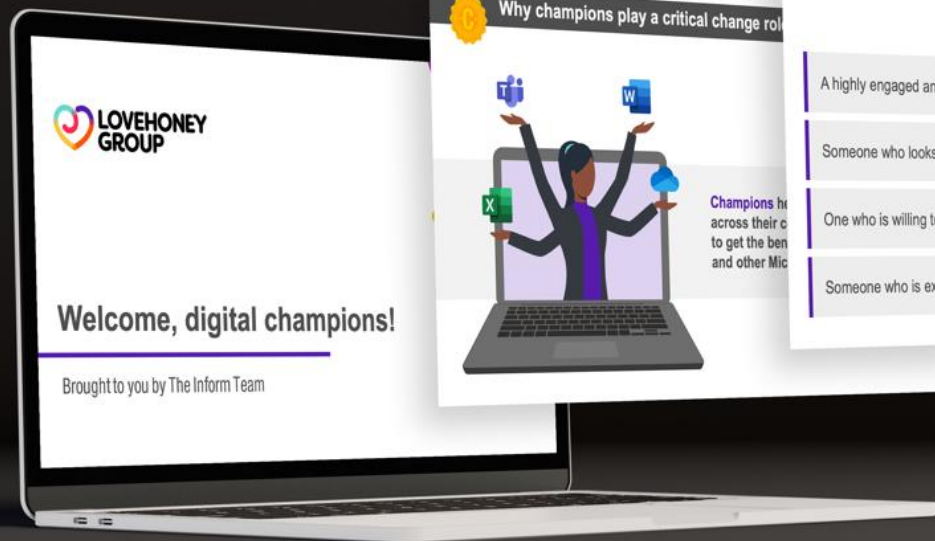


Unlock the complete collaborative power of Microsoft 365

FEATURES

- ✓ Build a network of Microsoft 365 advocates for your organisation
- ✓ Tailored programme aligned to your M365 goals and use cases
- ✓ Engaging training programme designed and delivered by expert M365 trainers
- ✓ Creative communication campaigns and content to engage your people
- ✓ Champions community channel in Microsoft Teams for questions and support
- ✓ Learn live in training webinars, or catch-up with multimedia resources
- ✓ Hosted in Microsoft 365, alongside champions' day-to-day work





“This programme of work is a really good lever to help us unlock capability.

It should be making people's jobs easier to do, quicker to do, and that helps us with value for money, patient experience, and ultimately improving the health of the population.”

CHIEF DIGITAL INFORMATION OFFICER
JOINED UP CARE DERBYSHIRE

SUCCESS STORIES

“We’re now an organisation that has got people with the level of skill to complement their passion for working in new ways. And who are supporting that change within their services.”

DIRECTOR OF PEOPLE AND INCLUSION
BURY COUNCIL



[Read online: NHS Derby and Derbyshire ICB case study](#)

NHS DERBY AND DERBYSHIRE ICB

- ✓ Delivered a technology landscape report across 300+ care homes
- ✓ Completed a training needs analysis across the ICB
- ✓ Established M365 skill levels and attitudes towards training within the ICB
- ✓ Developed digital skills strategy with recommendations for priority skills and training approach
- ✓ Rolled out a digital champions programme and targeted M365 training

BURY COUNCIL

- ✓ Delivered 18 month digital champions programme
- ✓ Trained over 950 employees in Microsoft 365, soft skills and new ways of working
- ✓ Conducted digital maturity assessments to benchmark skills and measure progress
- ✓ Digital skills increased by 71%
- ✓ Training sessions rated on average 9.3 out of 10 by participants



[Read online: Bury Council case study](#)

MIX AND MATCH OUR SERVICES TO **SUIT** **YOUR PROJECT GOALS**

- Digital champions programme
- Digital upskilling and digital literacy
- Microsoft 365 learning and support helpdesk
- Train the trainer: coaching and development
- Training for hybrid working and remote working
- Training needs analysis and digital skills strategy
- Windows 11 training and adoption
- Knowledge sharing and collaboration with Microsoft 365
- Microsoft Copilot training
- Microsoft 365 for task and project management
- Microsoft Power Platform training and development
- Microsoft Teams training and digital upskilling
- Online meetings, collaboration and web conferencing
- Cloud productivity consultancy, training and support services
- Rosa training
- Microsoft 365 NHS shared tenant services

